

# Google Accessibility Conformance Report

International edition, based on VPAT® Version 2.4Rev<sup>1</sup>

|                                  |   |
|----------------------------------|---|
| Name of product/version:         | Apigee  |
| Report date:                     | 25 July 2023  |
| Product description:             | Web application   |
| Contact information:             | gcp-accessibility@google.com  |
| Evaluation methods used:         | <p>The <a href="#">W3C Website Accessibility Conformance Evaluation Methodology</a> (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers.</p> <p>The following applications were used as part of the audit to identify potential accessibility issues:</p> <ul style="list-style-type: none"><li>• Desktop browsers: Chrome (NVDA)</li><li>• Assistive technologies: NVDA</li><li>• Accessibility testing tools: Deque DevTools Pro, Deque Auditor, Color Contrast Analyser</li></ul>                    |
| Applicable standards/guidelines: | <p>This report covers the degree of conformance for the following accessibility standards/guidelines:</p> <ul style="list-style-type: none"><li>• <a href="#">Web Content Accessibility Guidelines (WCAG) 2.0</a> Level A and AA</li><li>• <a href="#">Web Content Accessibility Guidelines (WCAG) 2.1</a> Level A and AA</li><li>• <a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a></li><li>• <a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)</a> and <a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a></li></ul> |

<sup>1</sup> “Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI)

## Table of contents

|   |    |
|---|----|
| Google Accessibility Conformance Report                     | 1  |
| Table of contents   | 2  |
| Tested Pages  | 3  |
| Terms   | 3  |
| WCAG 2.1 Report   | 4  |
| Table 1: Success Criteria, Level A                          | 4  |
| Table 2: Success Criteria, Level AA                         | 26 |
| Table 3: Success Criteria, Level AAA                        | 40 |
| Revised Section 508 Report                                  | 41 |
| Chapter 3: Functional Performance Criteria (FPC)            | 41 |
| Chapter 4: Hardware   | 44 |
| Chapter 5: Software   | 45 |
| Chapter 6: Support Documentation and Services               | 45 |
| EN 301 549 Report   | 47 |
| Chapter 4: Functional Performance Statements (FPS)          | 47 |
| Chapter 5: Generic Requirements                             | 50 |
| Chapter 6: ICT with Two-Way Voice Communication             | 55 |
| Chapter 7: ICT with Video Capabilities                      | 56 |
| Chapter 8: Hardware   | 57 |
| Chapter 9: Web  | 58 |
| Chapter 10: Non-Web Documents                               | 59 |
| Chapter 11: Software  | 60 |
| Chapter 12: Documentation and Support Services              | 61 |
| Chapter 13: ICT Providing Relay or Emergency Service Access | 62 |
| Legal disclaimer  | 63 |

## Terms

The terms used in the conformance level information are defined as follows:

**Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

**Partially supports:** Some functionality of the product does not meet the criterion.

**Does not support:** The majority of product functionality does not meet the criterion.

**Not applicable:** The criterion is not relevant to the product.

**Not evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services
- Revised Section 508: Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

| Criteria   | Conformance level  | Remarks and explanations  |
|--|--------------------|---|
| <p><b><a href="#">1.1.1 Non-text Content</a></b> (Level A)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.1.1 (Web)</li> <li>• 10.1.1.1 (Non-web document)</li> <li>• 11.1.1.1.1 (Open Functionality Software)</li> <li>• 11.1.1.1.2 (Closed Functionality Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> | Partially Supports | <p>The non-text content has text alternatives or has a text alternate that serves an equivalent purpose across the pages tested. However, there are exceptions.</p> <ul style="list-style-type: none"> <li>• A text alternative does not serve the same purpose as the image on the ‘Environment Overview’ page.</li> </ul> |

| Criteria   | Conformance level | Remarks and explanations   |
|--|-------------------|--|
| Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |                   |  |
| <p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b><br/>(Level A)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.1 (Web)</li> <li>● 10.1.2.1 (Non-web document)</li> <li>● 11.1.2.1.1 (Open Functionality Software)</li> <li>● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | Not Applicable    | There is no pre recorded video or prerecorded audio only, on the tested pages. |
| <p><b><u>1.2.2 Captions (Prerecorded)</u></b><br/>(Level A)</p>  | Not Applicable    | There is no pre recorded video in the tested pages, therefore no captions.     |

| Criteria  | Conformance level | Remarks and explanations  |
|---|-------------------|---|
| <p>Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.2 (Web)</li> <li>● 10.1.2.2 (Non-web document)</li> <li>● 11.1.2.2 (Open Functionality Software)</li> <li>● 11.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> |                   |   |
| <p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.3 (Web)</li> <li>● 10.1.2.3 (Non-web document)</li> <li>● 11.1.2.3.1 (Open Functionality Software)</li> <li>● 11.1.2.3.2 (Closed Software)</li> </ul>   | Not Applicable    | There is no pre recorded video in the tested pages, therefore no audio description. |

| Criteria   | Conformance level  | Remarks and explanations  |
|--|--------------------|---|
| <ul style="list-style-type: none"> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |                    |   |
| <p><b><u>1.3.1 Info and Relationships</u></b><br/>(Level A)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.1 (Web)</li> <li>● 10.1.3.1 (Non-web document)</li> <li>● 11.1.3.1.1 (Open Functionality Software)</li> <li>● 11.1.3.1.2 (Closed Software) – Informative only</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> </ul> | Partially Supports | Most Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. However, there is an exception: <ul style="list-style-type: none"> <li>● A heading level is out of order on the ‘Overview’ page.</li> <li>● A visual heading is not marked as a heading in the code on the ‘Overview’, ‘Develop’ and ‘Environment Overview’ pages.</li> </ul> |

| Criteria  | Conformance level | Remarks and explanations   |
|---|-------------------|--|
| <ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>  |                   |  |
| <p><b><u>1.3.2 Meaningful Sequence</u></b><br/>(Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.2 (Web)</li> <li>10.1.3.2 (Non-web document)</li> <li>11.1.3.2.1 (Open Functionality Software)</li> <li>11.1.3.2.2 (Closed Software) – Informative only</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Supports          | Content is presented in a meaningful way that can be programmatically determined across the user pages tested.   |
| <p><b><u>1.3.3 Sensory Characteristics</u></b><br/>(Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.3 (Web)</li> <li>10.1.3.3 (Non-web document)</li> </ul>  | Supports          | Content does not rely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound for understanding and operating content. |



| Criteria   | Conformance level | Remarks and explanations  |
|--|-------------------|---|
| <ul style="list-style-type: none"> <li>● 11.1.3.3 (Open Functionality Software)</li> <li>● 11.1.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |                   |   |
| <p><b><u>1.4.1 Use of Color</u></b> (Level A)<br/>           Also applies to:<br/>           EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.1 (Web)</li> <li>● 10.1.4.1 (Non-web document)</li> <li>● 11.1.4.1 (Open Functionality Software)</li> <li>● 11.1.4.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 | Supports          | Use of alternates to color is widely supported across the pages tested. |

| Criteria   | Conformance level | Remarks and explanations  |
|--|-------------------|---|
| <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |                   |   |
| <p><b><u>1.4.2 Audio Control</u></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.2 (Web)</li> <li>● 10.1.4.2 (Non-web document)</li> <li>● 11.1.4.2 (Open Functionality Software)</li> <li>● 11.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | Not Applicable    | There is no pre recorded audio in the tested pages, therefore no need for audio controls. |
| <p><b><u>2.1.1 Keyboard</u></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.1 (Web)</li> <li>● 10.2.1.1 (Non-web document)</li> </ul>  | Supports          | Keyboard navigation is well supported across the pages tested.                            |

| Criteria  | Conformance level | Remarks and explanations                         |
|---|-------------------|--|
| <ul style="list-style-type: none"> <li>● 11.2.1.1.1 (Open Functionality Software)</li> <li>● 11.2.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>     |                   |  |
| <p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.2 (Web)</li> <li>● 10.2.1.2 (Non-web document)</li> <li>● 11.2.1.2 (Open Functionality Software)</li> <li>● 11.2.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Supports          | There are no keyboard traps on the pages tested. |

| Criteria   | Conformance level | Remarks and explanations  |
|--|-------------------|---|
| Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |                   |   |
| <p><b><u>2.1.4 Character Key Shortcuts</u></b><br/>(Level A 2.1 only)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.4 (Web)</li> <li>● 10.2.1.4 (Non-web document)</li> <li>● 11.2.1.4.1 (Open Functionality Software)</li> <li>● 11.2.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | Supports          | Keyboard shortcuts are supported across the pages tested.                   |
| <p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.1 (Web)</li> <li>● 10.2.2.1 (Non-web document)</li> </ul>   | Supports          | Timing and time limit adjustment is well-supported across the pages tested. |

| Criteria   | Conformance level | Remarks and explanations   |
|--|-------------------|--|
| <ul style="list-style-type: none"> <li>● 11.2.2.1 (Open Functionality Software)</li> <li>● 11.2.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   |                   |  |
| <p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.2 (Web)</li> <li>● 10.2.2.2 (Non-web document)</li> <li>● 11.2.2.2 (Open Functionality Software)</li> <li>● 11.2.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Supports          | Moving, blinking, scrolling, or auto-updating information is well supported on the pages tested. |

| Criteria  | Conformance level | Remarks and explanations                              |
|---|-------------------|---|
| Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   |                   |   |
| <p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.3.1 (Web)</li> <li>● 10.2.3.1 (Non-web document)</li> <li>● 11.2.3.1 (Open Functionality Software)</li> <li>● 11.2.3.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | Supports          | There is no flashing content across the pages tested. |
| <p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.1 (Web)</li> </ul>   | Supports          | Bypass blocks are supported across the pages tested.  |

| Criteria   | Conformance level | Remarks and explanations                         |
|--|-------------------|--|
| <ul style="list-style-type: none"> <li>● 10.2.4.1 (Non-web document) – Does not apply</li> <li>● 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.1 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> |                   |  |
| <p><b><u>2.4.2 Page Titled</u></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.2 (Web)</li> <li>● 10.2.4.2 (Non-web document)</li> <li>● 11.2.4.2 (Open Functionality)</li> </ul>  | Supports          | Pages have valid titles across the pages tested. |

| Criteria   | Conformance level | Remarks and explanations   |
|--|-------------------|--|
| <p>Software) - Does not apply</p> <ul style="list-style-type: none"> <li>● 11.2.4.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>                      |                   |  |
| <p><b><u>2.4.3 Focus Order</u></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.3 (Web)</li> <li>● 10.2.4.3 (Non-web document)</li> <li>● 11.2.4.3 (Open Functionality Software)</li> <li>● 11.2.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> | Supports          | Focusable components receive focus in an order that preserves meaning and operability across the pages tested. |



| Criteria   | Conformance level  | Remarks and explanations   |
|--|--------------------|--|
| <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |                    |  |
| <p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.4 (Web)</li> <li>● 10.2.4.4 (Non-web document)</li> <li>● 11.2.4.4 (Open Functionality Software)</li> <li>● 11.2.4.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | Partially Supports | <p>The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context across the pages tested. However, there is one exception:</p> <ul style="list-style-type: none"> <li>● Multiple links have the same programmatic name but different destinations on the 'Develop' page.</li> </ul> |
| <p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.1 (Web)</li> </ul>  | Supports           | There are no pointer gestures across the pages tested.   |

| Criteria   | Conformance level | Remarks and explanations                                   |
|--|-------------------|--|
| <ul style="list-style-type: none"> <li>● 10.2.5.1 (Non-web document)</li> <li>● 11.2.5.1 (Open Functionality Software)</li> <li>● 11.2.5.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>   |                   |  |
| <p><b><u>2.5.2 Pointer Cancellation</u></b><br/> (Level A 2.1 only)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.2 (Web)</li> <li>● 10.2.5.2 (Non-web document)</li> <li>● 11.2.5.2 (Open Functionality Software)</li> <li>● 11.2.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | Supports          | Pointer cancellation is supported across the pages tested. |

| Criteria   | Conformance level  | Remarks and explanations   |
|--|--------------------|--|
| <p><b><u>2.5.3 Label in Name</u></b> (Level A 2.1 only)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.3 (Web)</li> <li>● 10.2.5.3 (Non-web document)</li> <li>● 11.2.5.3.1 (Open Functionality Software)</li> <li>● 11.2.5.3.2 (Closed Software) – Informative only</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | Partially Supports | <p>Label in Name is generally well-supported across the pages tested. However, there are exceptions:</p> <ul style="list-style-type: none"> <li>● An accessible name does not contain its visible label on an element on the ‘Proxies List’ and ‘Develop’ pages.</li> <li>● An accessible name has interspersed words on the visible text on the ‘Proxies List’ page.</li> </ul> |
| <p><b><u>2.5.4 Motion Actuation</u></b> (Level A 2.1 only)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.4 (Web)</li> <li>● 10.2.5.4 (Non-web document)</li> <li>● 11.2.5.4 (Open Functionality Software)</li> <li>● 11.2.5.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>   | Not Applicable     | <p>There is no functionality that is operated by device motion across the pages tested.</p>  |

| Criteria   | Conformance level | Remarks and explanations  |
|--|-------------------|---|
| <ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply  |                   |   |
| <p><b><u>3.1.1 Language of Page</u></b> (Level A)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.1 (Web)</li> <li>● 10.3.1.1 (Non-web document)</li> <li>● 11.3.1.1.1 (Open Functionality Software)</li> <li>● 11.3.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | Supports          | Default human language of pages is supported across the pages tested.             |
| <p><b><u>3.2.1 On Focus</u></b> (Level A)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.1 (Web)</li> </ul>  | Supports          | No user interface components initiate changes of context across the pages tested. |

| Criteria  | Conformance level | Remarks and explanations   |
|---|-------------------|--|
| <ul style="list-style-type: none"> <li>● 10.3.2.1 (Non-web document)</li> <li>● 11.3.2.1 (Open Functionality Software)</li> <li>● 11.3.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> |                   |  |
| <p><b><u>3.2.2 On Input</u></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.2 (Web)</li> <li>● 10.3.2.2 (Non-web document)</li> <li>● 11.3.2.2 (Open Functionality Software)</li> <li>● 11.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> </ul>   | Supports          | Nothing causes a change of context without advising the user beforehand across the pages tested. |

| Criteria   | Conformance level  | Remarks and explanations  |
|--|--------------------|---|
| <ul style="list-style-type: none"> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |                    |   |
| <p><b><u>3.3.1 Error Identification</u></b><br/>(Level A)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.1 (Web)</li> <li>● 10.3.3.1 (Non-web document)</li> <li>● 11.3.3.1.1 (Open Functionality Software)</li> <li>● 11.3.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | Partially Supports | Input errors are detected and described across the pages tested. However, there is one exception: <ul style="list-style-type: none"> <li>● An input error is not described in text on the ‘Overview’ page.</li> </ul> |
| <p><b><u>3.3.2 Labels or Instructions</u></b><br/>(Level A)</p>  | Partially Supports | Labels or instruction on content are provided when required across most   |

| Criteria  | Conformance level  | Remarks and explanations   |
|---|--------------------|--|
| <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.2 (Web)</li> <li>● 10.3.3.2 (Non-web document)</li> <li>● 11.3.3.2 (Open Functionality Software)</li> <li>● 11.3.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> |                    | <p>of the pages tested. However, there is one exception:</p> <ul style="list-style-type: none"> <li>● A required field is not identified by a label or error message on the 'Overview' page.</li> </ul>  |
| <p><b><u>4.1.1 Parsing</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.1 (Web)</li> <li>● 10.4.1.1 (Non-web document)</li> <li>● 11.4.1.1.1 (Open Functionality Software)</li> <li>● 11.4.1.1.2 (Closed Software) – Does not apply</li> </ul>   | Partially Supports | <p>Content is implemented with proper markup on the pages tested. However, there is one exception:</p> <ul style="list-style-type: none"> <li>● Some roles do not contain required children on the 'Overview', 'Debug', 'Environment Overview' and 'Develop' pages.</li> <li>● Some interactive controls are nested on the 'Order appliance - 2 Configure</li> </ul> |

| Criteria  | Conformance level         | Remarks and explanations  |
|---|---------------------------|---|
| <ul style="list-style-type: none"> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |                           | <p>appliance settings - Select folder dialog' page</p>  |
| <p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.2 (Web)</li> <li>● 10.4.1.2 (Non-web document)</li> <li>● 11.4.1.2.1 (Open Functionality Software)</li> <li>● 11.4.1.2.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> </ul> | <p>Partially Supports</p> | <p>The interface components have valid name, role and value (when necessary). However, there are exceptions:</p> <ul style="list-style-type: none"> <li>● A button lacks discernible text on the 'Develop' page.</li> </ul> |



| Criteria   | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| <ul style="list-style-type: none"><li>602.3 (Support Docs)</li></ul> |                   |                          |

**Table 2: Success Criteria, Level AA**

| Criteria  | Conformance level     | Remarks and explanations   |
|---|-----------------------|--|
| <p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.4 (Web)</li> <li>● 10.1.2.4 (Non-web document)</li> <li>● 11.1.2.4 (Open Functionality Software)</li> <li>● 11.1.2.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | <p>Not Applicable</p> | <p>There were no captions or synchronized media across the pages tested.</p> |
| <p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.5 (Web)</li> <li>● 10.1.2.5 (Non-web document)</li> <li>● 11.1.2.5 (Open Functionality Software)</li> </ul>   | <p>Not Applicable</p> | <p>There was no prerecorded video content across the pages tested.</p>       |

| Criteria  | Conformance level | Remarks and explanations                                |
|---|-------------------|---|
| <ul style="list-style-type: none"> <li>● 11.1.2.5 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   |                   |   |
| <p><b>1.3.4 Orientation</b> (Level AA 2.1 only)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.4 (Web)</li> <li>● 10.1.3.4 (Non-web document)</li> <li>● 11.1.3.4 (Open Functionality Software)</li> <li>● 11.1.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | Supports          | Content view is not restricted across the pages tested. |

| Criteria  | Conformance level         | Remarks and explanations   |
|---|---------------------------|--|
| <p><b><u>1.3.5 Identify Input Purpose</u></b><br/>           (Level AA 2.1 only)<br/>           Also applies to:<br/>           EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.5 (Web)</li> <li>● 10.1.3.5 (Non-web document)</li> <li>● 11.1.3.5.1 (Open Functionality Software)</li> <li>● 11.1.3.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | <p>Supports</p>           | <p>The purpose of each input field collecting information can be programmatically determined across the pages tested.</p>  |
| <p><b><u>1.4.3 Contrast (Minimum)</u></b><br/>           (Level AA)<br/>           Also applies to:<br/>           EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.3 (Web)</li> <li>● 10.1.4.3 (Non-web document)</li> <li>● 11.1.4.3 (Open Functionality Software)</li> <li>● 11.1.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>  | <p>Partially Supports</p> | <p>Most visual presentation of text and images meets or exceeds contrast ratios across the pages tested. However, there are exceptions:</p> <ul style="list-style-type: none"> <li>● Several repeating text elements lack 4.5 to 1 color contrast on the Overview Page.</li> </ul> |

| Criteria   | Conformance level | Remarks and explanations   |
|--|-------------------|--|
| <ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   |                   |  |
| <p><b><u>1.4.4 Resize text</u></b> (Level AA)<br/>           Also applies to:<br/>           EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.4 (Web)</li> <li>● 10.1.4.4 (Non-web document)</li> <li>● 11.1.4.4.1 (Open Functionality Software)</li> <li>● 11.1.4.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | Supports          | Text can be resized without assistive technology up to 200 percent without loss of content or functionality throughout the pages tested. |

| Criteria   | Conformance level  | Remarks and explanations   |
|--|--------------------|--|
| <p><b><u>1.4.5 Images of Text</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.5 (Web)</li> <li>● 10.1.4.5 (Non-web document)</li> <li>● 11.1.4.5.1 (Open Functionality Software)</li> <li>● 11.1.4.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | Supports           | Images of text are not used incorrectly across the pages tested.   |
| <p><b><u>1.4.10 Reflow</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.10 (Web)</li> <li>● 10.1.4.10 (Non-web document)</li> <li>● 11.1.4.10 (Open Functionality Software)</li> </ul>  | Partially Supports | <p>Reflow is generally well-supported across the page tested. However, there is one exception:</p> <ul style="list-style-type: none"> <li>● Some content overlaps other content on the ‘Overview’ page.</li> </ul> |

| Criteria   | Conformance level | Remarks and explanations   |
|--|-------------------|--|
| <ul style="list-style-type: none"> <li>● 11.1.4.10 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>   |                   |  |
| <p><b><u>1.4.11 Non-text Contrast</u></b><br/>(Level AA 2.1 only)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.11 (Web)</li> <li>● 10.1.4.11 (Non-web document)</li> <li>● 11.1.4.11 (Open Functionality Software)</li> <li>● 11.1.4.11 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | Supports          | Non-text contrast of elements and graphical objects are supported across several elements in the pages tested. |
| <p><b><u>1.4.12 Text Spacing</u></b> (Level AA 2.1 only)<br/>Also applies to:<br/>EN 301 549 Criteria</p>  | Supports          | Text spacing is widely supported across the pages tested.  |

| Criteria   | Conformance level | Remarks and explanations  |
|--|-------------------|---|
| <ul style="list-style-type: none"> <li>● 9.1.4.12 (Web)</li> <li>● 10.1.4.12 (Non-web document)</li> <li>● 11.1.4.12 (Open Functionality Software)</li> <li>● 11.1.4.12 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>  |                   |   |
| <p><b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1 only)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.13 (Web)</li> <li>● 10.1.4.13 (Non-web document)</li> <li>● 11.1.4.13 (Open Functionality Software)</li> <li>● 11.1.4.13 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Supports          | Content on hover or focus is dismissible and hoverable across the pages tested. |



| Criteria   | Conformance level | Remarks and explanations   |
|--|-------------------|--|
| Revised Section 508 – Does not apply   |                   |  |
| <p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.5 (Web)</li> <li>● 10.2.4.5 (Non-web document) – Does not apply</li> <li>● 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.5 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Supports          | There are multiple ways to locate pages across the pages tested. |

| Criteria  | Conformance level  | Remarks and explanations   |
|---|--------------------|--|
| <p><b><u>2.4.6 Headings and Labels</u></b><br/>(Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.6 (Web)</li> <li>● 10.2.4.6 (Non-web document)</li> <li>● 11.2.4.6 (Open Functionality Software)</li> <li>● 11.2.4.6 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | Partially Supports | <p>Most of the headings and labels are descriptive across the pages tested. However, there is an exception:</p> <ul style="list-style-type: none"> <li>● Two buttons have the same name but different actions on the 'Overview' and 'Proxies List' pages.</li> </ul> |
| <p><b><u>2.4.7 Focus Visible</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.7 (Web)</li> <li>● 10.2.4.7 (Non-web document)</li> <li>● 11.2.4.7 (Open Functionality Software)</li> <li>● 11.2.4.7 (Closed Software)</li> </ul>   | Supports           | Focus is visible and well-supported across the pages tested.   |

| Criteria   | Conformance level | Remarks and explanations  |
|--|-------------------|---|
| <ul style="list-style-type: none"> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |                   |   |
| <p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.2 (Web)</li> <li>● 10.3.1.2 (Non-web document)</li> <li>● 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>● 11.3.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul> | Supports          | The human language of each passage or phrase in the content can be programmatically determined across the pages tested. |

| Criteria  | Conformance level | Remarks and explanations   |
|---|-------------------|--|
| <ul style="list-style-type: none"> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |                   |  |
| <p><b><u>3.2.3 Consistent Navigation</u></b><br/>(Level AA)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.3 (Web)</li> <li>● 10.3.2.3 (Non-web document) – Does not apply</li> <li>● 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Supports          | <p>Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order across the pages tested.</p> |

| Criteria   | Conformance level | Remarks and explanations   |
|--|-------------------|--|
| <p><b><u>3.2.4 Consistent Identification</u></b><br/>(Level AA)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.4 (Web)</li> <li>● 10.3.2.4 (Non-web document) – Does not apply</li> <li>● 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.4 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Supports          | Components that have the same functionality within a set of Web pages are identified consistently across the pages tested. |
| <p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)<br/>Also applies to:<br/>EN 301 549 Criteria</p>  | Supports          | Error suggestion is implemented across the pages tested.   |

| Criteria   | Conformance level | Remarks and explanations   |
|--|-------------------|--|
| <ul style="list-style-type: none"> <li>● 9.3.3.3 (Web)</li> <li>● 10.3.3.3 (Non-web document)</li> <li>● 11.3.3.3 (Open Functionality Software)</li> <li>● 11.3.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> |                   |  |
| <p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.4 (Web)</li> <li>● 10.3.3.4 (Non-web document)</li> <li>● 11.3.3.4 (Open Functionality Software)</li> <li>● 11.3.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>   | Not Applicable    | There were no legal commitments or financial transactions across the pages tested. |

| Criteria  | Conformance level  | Remarks and explanations  |
|---|--------------------|---|
| <ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |                    |   |
| <p><b><u>4.1.3 Status Messages</u></b> (Level AA 2.1 only)<br/>           Also applies to:<br/>           EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.3 (Web)</li> <li>● 10.4.1.3 (Non-web document)</li> <li>● 11.4.1.3 (Open Functionality Software)</li> <li>● 11.4.1.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply | Partially Supports | Status messages announcements are generally well-supported across the pages tested. However, there is one exception: <ul style="list-style-type: none"> <li>● A status message is not automatically announced on the 'Develop' page.</li> </ul> |

### **Table 3: Success Criteria, Level AAA**

Notes: Not evaluated



## Revised Section 508 Report

### Chapter 3: Functional Performance Criteria (FPC)

| Criteria                          | Conformance level       | Remarks and explanations   |
|-----------------------------------|-------------------------|--|
| 302.1 Without Vision              | Web: Partially Supports | <p>Most functions of the product are usable without vision.</p> <p>Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.1.1 Non-text content</li> <li>● 1.3.1 Info and Relationships</li> <li>● 2.4.4 Link Purpose</li> <li>● 2.4.6 Headings And Labels</li> <li>● 3.3.1 Error Identification</li> <li>● 4.1.1 Parsing</li> <li>● 4.1.2 Name, role, value</li> </ul>  |
| 302.2 With Limited Vision         | Web: Partially Supports | <p>Web: Most functions of the product are usable with limited vision.</p> <p>Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.1.1 Non-text content</li> <li>● 1.3.1 Info and Relationships</li> <li>● 1.4.3 Contrast Minimum</li> <li>● 2.4.4 Link Purpose</li> <li>● 2.4.6 Headings And Labels</li> <li>● 3.3.1 Error Identification</li> <li>● 3.3.2 Labels or Instructions</li> <li>● 4.1.2 Name, role, value</li> </ul> |
| 302.3 Without Perception of Color | Web: Partially Supports | <p>Web: Most functions of the product are usable without perception of color.</p> <p>Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.4.3 Contrast Minimum</li> <li>● 3.3.1 Error Identification</li> </ul>   |

| Criteria   | Conformance level              | Remarks and explanations   |
|--|--------------------------------|--|
|  |                                |  |
| 302.4 Without Hearing  | Web: Supports                  | Web: The functions of the product are usable without hearing.  |
| 302.5 With Limited Hearing                                     | Web: Supports                  | Web: The functions of the product are usable without hearing.  |
| 302.6 Without Speech   | Web: Supports (Not Applicable) | Web: The product does not require the use of speech.   |
| 302.7 With Limited Manipulation                                | Web: Partially Supports        | <p>Web: Users with limited manipulation who use speech recognition or switch control software will not have difficulty navigating to most of the controls.</p> <p>Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 2.4.4 Link Purpose</li> <li>● 2.4.6 Headings And Labels</li> <li>● 4.1.1 Parsing</li> <li>● 4.1.2 Name, role, value</li> </ul> |
| 302.8 With Limited Reach and Strength                          | Web: Supports (Not Applicable) | Web: The product does not provide a manual mode of operation.  |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Web: Partially Supports        | Web: The product is functional for users with limited language, cognitive, and learning abilities. Users with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. The product provides labelling for most controls.  |

| Criteria | Conformance level | Remarks and explanations   |
|----------|-------------------|--|
|          |                   | <p>Exceptions are noted in:</p> <ul style="list-style-type: none"><li>• 1.1.1 Non-text content</li><li>• 1.3.1 Info and Relationships</li><li>• 2.4.4 Link Purpose</li><li>• 2.4.6 Headings And Labels</li><li>• 4.1.1 Parsing</li><li>• 3.3.1 Error Identification</li><li>• 3.3.2 Labels or Instructions</li><li>• 4.1.2 Name, role, value</li></ul> |

## Chapter 4: Hardware

Notes: Not applicable. The product is not a hardware product.

## Chapter 5: Software

Notes: Not applicable.

**Chapter 6: Support Documentation and Services**

| Criteria   | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| 601.1 Scope  |                   |                          |
| <b><u>602 Support Documentation</u></b>                          |                   |                          |
| 602.2 Accessibility and Compatibility Features                   | Not Applicable    |                          |
| 602.3 Electronic Support Documentation                           | Not applicable    |                          |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not applicable    |                          |
| <b><u>603 Support Services</u></b>                               |                   |                          |
| 603.2 Information on Accessibility and Compatibility Features    | Not applicable    |                          |

| Criteria                                   | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| 603.3 Accommodation of Communication Needs | Supports          |                          |

## EN 301 549 Report

### Chapter 4: Functional Performance Statements (FPS)

| Criteria                                 | Conformance Level       | Remarks and Explanations  |
|--|-------------------------|---|
| 4.2.1 Usage without vision               | Web: Partially Supports | <p>Most functions of the product are usable without vision.</p> <p>Exceptions are noted in:</p> <ul style="list-style-type: none"><li>• 1.1.1 Non-text content</li><li>• 1.3.1 Info and Relationships</li><li>• 2.4.4 Link Purpose</li><li>• 2.4.6 Headings And Labels</li><li>• 3.3.1 Error Identification</li><li>• 4.1.1 Parsing</li><li>• 4.1.2 Name, role, value</li></ul>   |
| 4.2.2 Usage with limited vision          | Web: Partially Supports | <p>Web: Most functions of the product are usable with limited vision.</p> <p>Exceptions are noted in:</p> <ul style="list-style-type: none"><li>• 1.1.1 Non-text content</li><li>• 1.3.1 Info and Relationships</li><li>• 1.4.3 Contrast Minimum</li><li>• 1.4.10 Reflow</li><li>• 2.4.4 Link Purpose</li><li>• 2.4.6 Headings And Labels</li><li>• 3.3.1 Error Identification</li><li>• 3.3.2 Labels or Instructions</li><li>• 4.1.2 Name, role, value</li></ul> |
| 4.2.3 Usage without perception of colour | Web: Partially Supports | <p>Web: Most functions of the product are usable without perception of color.</p> <p>Exceptions are noted in:</p> <ul style="list-style-type: none"><li>• 1.4.3 Contrast Minimum</li></ul>  |



| Criteria  | Conformance Level              | Remarks and Explanations  |
|---|--------------------------------|---|
|   |                                | <ul style="list-style-type: none"> <li>3.3.1 Error Identification</li> </ul>  |
| 4.2.4 Usage without hearing                       | Web: Supports                  | Web: The functions of the product are usable without hearing.   |
| 4.2.5 Usage with limited hearing                  | Web: Supports                  | Web: The functions of the product are usable without hearing.   |
| 4.2.6 Usage without vocal capability              | Web: Supports (Not Applicable) | Web: The product does not require the use of speech.  |
| 4.2.7 Usage with limited manipulation or strength | Web: Partially Supports        | <p>Web: Users with limited manipulation who use speech recognition or switch control software will not have difficulty navigating to most of the controls.</p> <p>Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>2.4.4 Link Purpose</li> <li>2.4.6 Headings And Labels</li> <li>2.5.3 Label in Name</li> <li>4.1.1 Parsing</li> <li>4.1.2 Name, role, value</li> </ul> |
| 4.2.8 Usage with limited reach                    | Web: Supports (Not Applicable) | Web: The product does not provide a manual mode of operation.   |
| 4.2.9 Minimize photosensitive seizure triggers    | Web: Supports                  | Web: The Google Appliances webpages do not contain flashing content or media.   |
| 4.2.10 Usage with limited cognition               | Web: Partially Supports        | Web: The product is functional for users with limited language, cognitive, and  |

| Criteria       | Conformance Level | Remarks and Explanations  |
|----------------|-------------------|---|
|                |                   | <p>learning abilities. Users with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. The product provides labelling for most controls.</p> <p>Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.1.1 Non-text content</li> <li>● 1.3.1 Info and Relationships</li> <li>● 2.4.4 Link Purpose</li> <li>● 2.4.6 Headings And Labels</li> <li>● 3.3.1 Error Identification</li> <li>● 3.3.2 Labels or Instructions</li> <li>● 4.1.2 Name, role, value</li> <li>● 4.1.3 Status Messages</li> </ul> |
| 4.2.11 Privacy | Web: Supports     | The Google Appliances webpages do not provide any privacy features.   |

## Chapter 5: Generic Requirements

| Criteria  | Conformance Level                   | Remarks and Explanations   |
|---|-------------------------------------|--|
| <b>5.1 Closed functionality</b>                   | Heading cell – no response required | Heading cell – no response required  |
| <b>5.1.2 General</b>                              | Heading cell – no response required | Heading cell – no response required  |
| 5.1.2.1 Closed functionality                      | See 5.2 through 13                  | See information in 5.2 through 13  |
| 5.1.2.2 Assistive technology                      | See 5.1.3 through 5.1.6             | See information in 5.1.3 through 5.1.6   |
| <b>5.1.3 Non-visual access</b>                    | Heading cell – no response required | Heading cell – no response required  |
| 5.1.3.1 General                                   | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.2 Auditory output delivery including speech | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.3 Auditory output correlation               | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.4 Speech output user control                | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a   |

| Criteria                                     | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
|  |                   | user from attaching, installing, or using assistive technology.  |
| 5.1.3.5 Speech output automatic interruption | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.6 Speech output for non-text content   | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.7 Speech output for video information  | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.8 Masked entry                         | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.9 Private access to personal data      | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.10 Non-interfering audio output        | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.11 Private listening                   | Not applicable    | The product does not contain functionality limited by characteristics that prevent a   |

| Criteria  | Conformance Level | Remarks and Explanations   |
|---|-------------------|--|
|   |                   | user from attaching, installing, or using assistive technology.  |
| 5.1.3.12 Speaker volume                               | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.13 Volume reset                                 | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.14 Spoken languages                             | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.15 Non-visual error identification              | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.4 Functionality closed to text enlargement        | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from enlarging text.                                       |
| 5.1.5 Visual output for auditory information          | Not applicable    | The criterion is not relevant to the product. The product does not have a feature relevant to 5.1.5 Visual output for auditory information.          |

| Criteria  | Conformance Level                   | Remarks and Explanations   |
|---|-------------------------------------|--|
| <b>5.1.6 Operation without keyboard interface</b>               | Heading cell – no response required | Heading cell – no response required  |
| 5.1.6.1 Closed functionality                                    | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.                                 |
| 5.1.6.2 Input focus   | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.                                 |
| 5.2 Activation of accessibility features                        | Does Not Support                    | There is an accessibility feature that requires a screen reader to access but is meant for all keyboard users.   |
| 5.3 Biometrics  | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.3 Biometrics.  |
| 5.4 Preservation of accessibility information during conversion | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.4 Preservation of accessibility information during conversion. |
| <b>5.5 Operable parts</b>                                       | Heading cell – no response required | Heading cell – no response required  |
| 5.5.1 Means of operation  | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.                   |
| 5.5.2 Operable parts discernibility                             | Supports                            | On-screen controls, such as buttons, are distinguishable without user vision.  |

| Criteria                              | Conformance Level                   | Remarks and Explanations   |
|---------------------------------------|-------------------------------------|--|
| <b>5.6 Locking or toggle controls</b> | Heading cell – no response required | Heading cell – no response required  |
| 5.6.1 Tactile or auditory status      | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.1 Tactile or auditory status. |
| 5.6.2 Visual status                   | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.2 Visual status.              |
| 5.7 Key repeat                        | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.7 Key repeat.  |
| 5.8 Double-strike key acceptance      | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.8 Double-strike key acceptance.                                  |
| 5.9 Simultaneous user actions         | Supports                            | The product does not require simultaneous user actions. The product is compatible with system settings for sequential key presses, such as Sticky Keys.          |

## **Chapter 6: ICT with Two-Way Voice Communication**

Notes: Not applicable. The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.



## **Chapter 7: ICT with Video Capabilities**

Notes: Not Applicable. This product does not contain any multimedia.

## Chapter 8: Hardware

Notes: Not applicable. The product is not a hardware product.

## Chapter 9: [Web](#)

See the WCAG 2.x Report section.

## Chapter 10: Non-Web Documents

Notes: Not applicable. The product does not include non-web documents.

## Chapter 11: Software

Notes: Not applicable. The product is a web application and does not have authoring tool functionality.

## Chapter 12: Documentation and Support Services

| Criteria   | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| <b>12.1 Product documentation</b>                              | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features                | Supports                            |                                     |
| 12.1.2 Accessible documentation                                | Not applicable                      |                                     |
| <b>12.2 Support Services</b>                                   | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | Not applicable                      |                                     |
| 12.2.3 Effective communication                                 | Supports                            |                                     |
| 12.2.4 Accessible documentation                                | Not applicable                      |                                     |

## **Chapter 13: ICT Providing Relay or Emergency Service Access**

Notes: Not applicable. The product does not provide relay or emergency service access.

## Legal disclaimer

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