# Google Accessibility Conformance Report

VPAT<sup>®</sup> Version 2.4

Name of product/version:	Cloud Shell
Product description:	Web application
Report date:	08 December 2022
Contact information	gcp-accessibility@google.com
Evaluation methods used:	The <u>W3C Website Accessibility Conformance Evaluation</u> <u>Methodology</u> (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers. The following applications were used as part of the audit to identify potential accessibility issues: Desktop browsers: Chrome (JAWS), Firefox (NVDA), and Safari (VoiceOver) Assistive technologies: JAWS, NVDA, VoiceOver, and ZoomText Accessibility testing tools: ARC Toolkit, Colour Contrast Analyser, and inspection tools like aViewer and Inspect.exe
Applicable standards/guidel ines	This report covers the degree of conformance for the following accessibility standards/guidelines: <u>Web Content Accessibility Guidelines (WCAG) 2.0</u> Level A and AA.

Web Content Accessibility Guidelines (WCAG) 2.1 Level A and AA.
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)

### Terms

The terms used in the conformance level information are defined as follows:

**Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially supports: Some functionality of the product does not meet the criterion.

**Does not support**: The majority of product functionality does not meet the criterion.

**Not applicable**: The criterion is not relevant to the product.

**Not evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

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### WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.
- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation

Criteria	Conformance level	Remarks and explanations
1.1.1 Non-text Content (Level A)Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) 	Partially supports	Supports with the following exception: A line chart showing the number of requests per second over time is created using SVG without an accessible name. Visually hidden content is used to provide an equivalent, but the information provided as an equivalent does not describe the data in the line chart.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool)	Not applicable	

## Table 1: Web Content Accessibility Guidelines (WCAG) 2.1, Level A

Criteria	Conformance level	Remarks and explanations
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
1.2.2 Captions         (Prerecorded)         (Level A)         Also applies to:         EN 301 549 Criteria         9.1.2.2 (Web)         10.1.2.2 (Non-web document)         11.1.2.2 (Open Functionality Software)         11.1.2.2 (Closed Software)         11.1.2.2 (Closed Software)         11.8.2 (Authoring Tool)         12.1.2 (Product Docs)         Revised Section 508         501         (Web)(Software)         504.2 (Authoring Tool)         602.3 (Support Docs)	Not applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document)	Not applicable	

Criteria	Conformance level	Remarks and explanations
<ul> <li>11.1.2.3.1 (Open Functionality Software)</li> <li>11.1.2.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document)10.1.3.1 (Non-web document)11.1.3.1.1 (Open Functionality Software)11.1.3.1.2 (Closed Software)11.8.2 (Authoring Tool)12.1.2 (Product Docs)Pocs)Revised Section 508 501 (Web)(Software)504.2 (Authoring Tool)001 002.3 (Support Docs)	Partially supports	<ul> <li>Supports with the following exceptions:</li> <li>Some headings are not identified as headings.</li> <li>Some lists do not expose list semantics.</li> <li>Some data tables are not identified.</li> </ul>
1.3.2 Meaningful Sequence (Level A) Also applies to:	Supports	

Criteria	Conformance level	Remarks and explanations
EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<ul> <li>1.3.3 Sensory</li> <li>Characteristics (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.1.3.3 (Web)</li> <li>10.1.3.3 (Non-web document)</li> <li>11.1.3.3 (Open Functionality Software)</li> <li>11.1.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul> </li> </ul>	Supports	

Criteria	Conformance level	Remarks and explanations
602.3 (Support Docs)		
<ul> <li>1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.1.4.1 (Web)</li> <li>10.1.4.1 (Non-web document)</li> <li>11.1.4.1 (Open Functionality Software)</li> <li>11.1.4.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Supports	
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Not applicable	

Criteria	Conformance level	Remarks and explanations
<ul> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<ul> <li>2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.2.1.1 (Web)</li> <li>10.2.1.1 (Non-web document)</li> <li>11.2.1.1.1 (Open Functionality Software)</li> <li>11.2.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support</li> </ul> </li> </ul>	Partially supports	<ul> <li>Supports with the following exceptions:</li> <li>A line chart is interactive using a mouse, but cannot be operated using the keyboard.</li> <li>Items in tree views are not reachable using a keyboard.</li> </ul>
Docs) 2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	

Criteria	Conformance level	Remarks and explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
<ul> <li>2.1.4 Character Key</li> <li>Shortcuts (Level A 2.1 only)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.2.1.4 (Web)</li> <li>10.2.1.4 (Non-web document)</li> <li>11.2.1.4.1 (Open Functionality Software)</li> <li>11.2.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 – Does not apply</li> </ul>	Supports	
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Supports	

Criteria	Conformance level	Remarks and explanations
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	
<ul> <li>2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.2.3.1 (Web)</li> <li>10.2.3.1 (Non-web document)</li> <li>11.2.3.1 (Open Functionality Software)</li> <li>11.2.3.1(Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> </ul> </li> </ul>	Supports	

Criteria	Conformance level	Remarks and explanations
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<ul> <li>2.4.1 Bypass Blocks (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.4.1 (Web)</li> <li>10.2.4.1 (Non-web document) – Does not apply</li> <li>11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>11.2.4.1 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 <ul> <li>(Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul></li></ul>	Supports	
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria	Supports	

Criteria	Conformance level	Remarks and explanations
<ul> <li>9.2.4.2 (Web)</li> <li>10.2.4.2 (Non-web document)</li> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>11.2.4.2 (Closed Software) - Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Partially supports	Supports with the following exception: Some non-interactive elements are included in the keyboard tab order.

Criteria	Conformance level	Remarks and explanations
602.3 (Support Docs)		
2.4.4 Link Purpose (In <u>Context</u> ) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Not applicable	

Criteria	Conformance level	Remarks and explanations
Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	
<ul> <li>2.5.3 Label in Name (Level A</li> <li>2.1 only) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.5.3 (Web)</li> <li>10.2.5.3 (Non-web document)</li> <li>11.2.5.3 (Open Functionality Software)</li> <li>11.2.5.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul> </li> </ul>	Supports	
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to:	Not applicable	

Criteria	Conformance level	Remarks and explanations
EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A)         Also applies to:         EN 301 549 Criteria         9.3.1.1 (Web)         10.3.1.1 (Non-web document)         11.3.1.1 (Non-web document)         11.3.1.1.1 (Open Functionality Software)         11.3.1.1.2 (Closed Software)         11.8.2 (Authoring Tool)         12.1.2 (Product Docs)         12.2.4 (Support Docs)         Revised Section 508         501 (Web)(Software)         504.2 (Authoring Tool)         602.3 (Support Docs)	Supports	
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web)	Supports	

Criteria	Conformance level	Remarks and explanations
<ul> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Supports with the following exception: The "Open a new tab with specific project" button is a disclosure button, but activating the button moves focus from the button to the revealed combobox.

Criteria	Conformance level	Remarks and explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Supports	

Criteria	Conformance level	Remarks and explanations
<ul> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<ul> <li>4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.4.1.1 (Web)</li> <li>10.4.1.1 (Non-web document)</li> <li>11.4.1.1.1 (Open Functionality Software)</li> <li>11.4.1.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Partially supports	<ul> <li>Supports with the following exceptions:</li> <li>Some elements are not nested according to the specification.</li> <li>Several instances of empty id attributes.</li> </ul>
<ul> <li>4.1.2 Name, Role, Value <ul> <li>(Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.4.1.2 (Web)</li> <li>10.4.1.2 (Non-web document)</li> <li>11.4.1.2.1 (Open Functionality Software)</li> <li>11.4.1.2.2 (Closed Software) – Not required</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> </ul> </li> </ul>	Partially supports	<ul> <li>Supports with the following exceptions:</li> <li>The "Transfer management" dialog does not have a dialog role.</li> <li>The window splitter does not have an accessible name.</li> </ul>

Criteria	Conformance level	Remarks and explanations
<ul> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		

Table 2. Web Content Accessibili		· ·
Criteria	Conformance level	Remarks and explanations
1.2.4 Captions (Live)(Level AA)Also applies to:EN 301 549 Criteria• 9.1.2.4 (Web)10.1.2.4 (Non-web document)• 11.1.2.4 (Open Functionality Software)11.1.2.4 (Closed 	Not applicable	
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria	Supports	
• 9.1.3.4 (Web)		

## Table 2: Web Content Accessibility Guidelines (WCAG) 2.1, Level AA

Criteria	Conformance level	Remarks and explanations
<ul> <li>10.1.3.4 (Non-web document)</li> <li>11.1.3.4 (Open Functionality Software)</li> <li>11.1.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs) Revised Section 508 – Does not apply</li> </ul>		
<b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 	Not applicable	
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Partially supports	<ul> <li>Supports with the following exceptions:</li> <li>Labels used on the x and y-axis of the bar charts have insufficient contrast.</li> <li>The message, "No projects found" that is displayed when no projects match the</li> </ul>

Criteria	Conformance level	Remarks and explanations
<ul> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		search term has insufficient contrast.
<ul> <li>1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria <ul> <li>9.1.4.4 (Web)</li> <li>10.1.4.4 (Non-web document)</li> <li>11.1.4.4.1 (Open Functionality Software)</li> <li>11.1.4.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Partially supports	Supports with the following exception: Some content overlaps other content when zoomed to 200%.
<ul> <li>1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria <ul> <li>9.1.4.5 (Web)</li> <li>10.1.4.5 (Non-web document)</li> <li>11.1.4.5.1 (Open Functionality Software)</li> <li>11.1.4.5.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Supports	

Criteria	Conformance level	Remarks and explanations
1.4.10 Reflow(Level AA 2.1 only)Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) 	Partially supports	<ul> <li>Supports with the following exceptions:</li> <li>Some content in dialogs is clipped at large zoom and cannot be scrolled into view.</li> <li>Some controls merge into each other at large zoom.</li> </ul>
1.4.11 Non-text Contrast(LevelAA 2.1 only)Also applies to:EN 301 549 Criteria9.1.4.11 (Web)10.1.4.11 (Non-webdocument)11.1.4.11 (OpenFunctionalitySoftware)11.1.4.11 (ClosedSoftware)11.8.2 (AuthoringTool)12.1.2 (Product Docs)Revised Section 508 – Does notapply	Partially supports	Supports with the following exception: Custom focus indicators have insufficient contrast.
1.4.12 Text Spacing(Level AA2.1 only)Also applies to:EN 301 549 Criteria• 9.1.4.12 (Web)• 10.1.4.12 (Non-web document)• 11.1.4.12 (Open Functionality Software)	Partially supports	Supports with the following exception: Underscores are not rendered when text-spacing properties are applied.

Criteria	Conformance level	Remarks and explanations
<ul> <li>11.1.4.12 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>		
<ul> <li>1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul> <li>9.1.4.13 (Web)</li> <li>10.1.4.13 (Non-web document)</li> <li>11.1.4.13 (Open Functionality Software)</li> <li>11.1.4.13 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 – Does not apply</li> </ul>	Supports	
<ul> <li>2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria <ul> <li>9.2.4.5 (Web)</li> <li>10.2.4.5 (Non-web document) – Does not apply</li> <li>11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>11.2.4.5 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> </ul> </li> </ul>	Supports	

Criteria	Conformance level	Remarks and explanations
<ul> <li>501 (Web)(Software) <ul> <li>Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) <ul> <li>Does not apply to non-web docs</li> </ul> </li> </ul></li></ul>		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	
<ul> <li>2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria</li> <li>9.2.4.7 (Web)</li> <li>10.2.4.7 (Non-web document)</li> <li>11.2.4.7 (Open Functionality Software)</li> <li>11.2.4.7 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	

Criteria	Conformance level	Remarks and explanations
<ul> <li>3.1.2 Language of Parts (Level AA)</li> <li>Also applies to: EN 301 549 Criteria <ul> <li>9.3.1.2 (Web)</li> <li>10.3.1.2 (Non-web document)</li> <li>11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>11.3.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul> </li> </ul>	Not applicable	
<ul> <li>602.3 (Support Docs)</li> <li>3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria</li> <li>9.3.2.3 (Web)</li> <li>10.3.2.3 (Non-web document) – Does not apply</li> <li>11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>11.3.2.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> </ul>	Supports	

Criteria	Conformance level	Remarks and explanations
<ul> <li>602.3 (Support Docs)</li> <li>Does not apply to non-web docs</li> </ul>		
<ul> <li>3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria</li> <li>9.3.2.4 (Web)</li> <li>10.3.2.4 (Non-web document) – Does not apply</li> <li>11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>11.3.2.4 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>S01 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	
3.3.3 Error Suggestion (Level AA)	Not applicable	
Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)		

Criteria	Conformance level	Remarks and explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
<ul> <li>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria <ul> <li>9.3.3.4 (Web)</li> <li>10.3.3.4 (Non-web document)</li> <li>11.3.3.4 (Open Functionality Software)</li> <li>11.3.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Not applicable	
<ul> <li>4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria</li> <li>9.4.1.3 (Web)</li> <li>10.4.1.3 (Non-web document) – Does not apply</li> <li>11.4.1.3 (Open Functionality Software) – Does not apply</li> <li>11.4.1.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>	Partially supports	Supports with the following exception: The customize button puts the page in customize mode, but this is not conveyed to screen reader users.

 Table 3: Web Content Accessibility Guidelines (WCAG) 2.0, Level AAA

Notes: Not evaluated

### **Revised Section 508 Report**

## Chapter 3: <u>Functional Performance Criteria</u> (FPC)

Criteria	Conformance level	Remarks and explanations
302.1 Without Vision	Partially supports	<ul> <li>Detailed information can be found in WCAG 2.0:</li> <li>1.1.1 Non-text Content</li> <li>1.3.1 Info and Relationships</li> <li>2.1.1 Keyboard</li> <li>2.4.3 Focus Order</li> <li>3.2.2 On Input</li> <li>4.1.2 Name, Role, Value</li> </ul>
302.2 With Limited Vision	Partially supports	<ul> <li>Detailed information can be found in WCAG 2.0:</li> <li>1.1.1 Non-text Content</li> <li>1.3.1 Info and Relationships</li> <li>1.4.3 Contrast (Minimum)</li> <li>1.4.4 Resize text</li> <li>2.1.1 Keyboard</li> <li>2.4.3 Focus Order</li> <li>3.2.2 On Input</li> <li>4.1.2 Name, Role, Value</li> </ul>
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	

Criteria	Conformance level	Remarks and explanations
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially supports	<ul> <li>Detailed information can be found in WCAG 2.0:</li> <li>1.3.2 Meaningful Sequence</li> <li>2.1.1 Keyboard</li> <li>2.4.3 Focus order</li> <li>3.2.2 On Input</li> </ul>
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially supports	Detailed information can be found in WCAG 2.0: 1.1.1 Non-text Content

### Chapter 4: <u>Hardware</u>

Notes: Not applicable. The product is not a hardware product.

#### Chapter 5: <u>Software</u>

Notes: Not applicable. The product is a web application and does not have authoring tool functionality.

#### Chapter 6: <u>Support Documentation and Services</u>

Notes: Not applicable. The product has no documentation and no support services.

# EN 301 549 Report

# Chapter 4: <u>Functional Performance Statements</u> (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	<ul> <li>Detailed information can be found in WCAG 2.1:</li> <li>1.1.1 Non-text Content</li> <li>1.3.1 Info and Relationships</li> <li>2.1.1 Keyboard</li> <li>2.4.3 Focus Order</li> <li>3.2.2 On Input</li> <li>4.1.2 Name, Role, Value</li> <li>4.1.3 Status Messages</li> </ul>
4.2.2 Usage with limited vision	Partially supports	<ul> <li>Detailed information can be found in WCAG 2.1:</li> <li>1.1.1 Non-text Content</li> <li>1.3.1 Info and Relationships</li> <li>1.4.3 Contrast (Minimum)</li> <li>1.4.4 Resize text</li> <li>1.4.10 Reflow</li> <li>1.4.11 Non-text Contrast</li> <li>1.4.12 Text Spacing</li> <li>2.1.1 Keyboard</li> <li>2.4.3 Focus Order</li> <li>3.2.2 On Input</li> <li>4.1.2 Name, Role, Value</li> <li>4.1.3 Status Messages</li> </ul>
4.2.3 Usage without perception of color	Supports	
4.2.4 Usage without hearing	Supports	

Criteria	Conformance Level	Remarks and Explanations
4.2.5 Usage with limited hearing	Supports	
4.2.6 Usage without vocal capability	Supports	
4.2.7 Usage with limited manipulation or strength	Partially Supports	<ul> <li>Detailed information can be found in WCAG 2.1:</li> <li>1.3.2 Meaningful Sequence</li> <li>2.1.1 Keyboard</li> <li>2.4.3 Focus order</li> <li>3.2.2 On Input</li> </ul>
4.2.8 Usage with limited reach	Supports	
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition	Partially supports	Detailed information can be found in WCAG 2.1: • 1.1.1 Non-text Content • 1.4.12 Text Spacing
4.2.11 Privacy	Supports	

# Chapter 5: <u>Generic Requirements</u>

Notes: Web application does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.1 Audio output of visual information.
5.1.3.2 Auditory output delivery including speech	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.2 Auditory output delivery including speech.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.3 Auditory output correlation – Informative only	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.3 Auditory output correlation.
5.1.3.4 Speech output user control	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.4 Speech output user control.
5.1.3.5 Speech output automatic interruption	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.5 Speech output automatic interruption.
5.1.3.6 Speech output for non-text content	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.6 Speech output for non-text content.
5.1.3.7 Speech output for video information	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.7 Speech output for video information.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.8 Masked entry	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.8 Masked entry.
5.1.3.9 Private access to personal data	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.9 Private access to personal data.
5.1.3.10 Non-interfering audio output	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.10 Non-interfering audio output.
5.1.3.11 Private listening volume	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.11 Private listening volume.
5.1.3.12 Speaker volume	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.12 Speaker volume.
5.1.3.13 Volume reset	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant

Criteria	Conformance Level	Remarks and Explanations
		to 5.1.3 Non-visual access – 5.1.3.13 Volume reset.
5.1.3.14 Spoken languages	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.14 Spoken languages.
5.1.3.15 Non-visual error identification	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.15 Non-visual error identification.
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.3 Non-visual access – 5.1.3.16 Receipts, tickets, and transactional outputs.
5.1.4 Functionality closed to text enlargement	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.4 Functionality closed to text enlargement.
5.1.5 Visual output for auditory information	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.5 Visual output for auditory information.

Criteria	Conformance Level	Remarks and Explanations
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.6 Operation without keyboard interface – 5.1.6.1 Closed functionality.
5.1.6.2 Input focus	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.6 Operation without keyboard interface – 5.1.6.2 Input focus.
5.1.7 Access without speech	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.1.7 Access without speech.
5.2 Activation of accessibility features	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.2 Activation of accessibility features.
5.3 Biometrics	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.3 Biometrics.

Criteria	Conformance Level	Remarks and Explanations
5.4 Preservation of accessibility information during conversion	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.4 Preservation of accessibility information during conversion.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.
5.5.2 Operable parts discernibility	Supports	
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.6 Locking or toggle controls – 5.6.1 Tactile or auditory status.
5.6.2 Visual status	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant

Criteria	Conformance Level	Remarks and Explanations
		to 5.6 Locking or toggle controls – 5.6.2 Visual status.
5.7 Key repeat	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.7 Key repeat.
5.8 Double-strike key acceptance	Not applicable	The criterion is not relevant to the product. The product doesn't have a feature relevant to 5.8 Double-strike key acceptance.
5.9 Simultaneous user actions	Supports	

# Chapter 6: ICT with Two-Way Voice Communication

Notes: Not applicable. The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.

# Chapter 7: ICT with Video Capabilities

Notes: Not applicable. The product does not display, transmit, convert, or record video.

# Chapter 8: <u>Hardware</u>

Notes: Not applicable. The product is not a hardware product.

# Chapter 9: Web

See the <u>WCAG 2.x Report</u> section.

#### Chapter 10: Non-Web Documents

Notes: Not applicable. The product does not include non-web documents.

#### Chapter 11: Software

Notes: Not applicable. The product is a web application and does not have authoring tool functionality.

#### Chapter 12: Documentation and Support Services

Notes: Not applicable. The product has no documentation and no support services.

#### Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not applicable. The product does not provide relay or emergency service access.

#### Legal disclaimer

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