

## Google Accessibility Conformance Report

VPAT® Version 2.4<sup>1\*</sup>

|                                 |   |
|---------------------------------|---|
| Name of product/version:        | Cloud SQL   |
| Product description:            | Web Application   |
| Report date:                    | 21 December 2021  |
| Contact information:            | <a href="mailto:gcp-accessibility@google.com">gcp-accessibility@google.com</a>  |
| Evaluation methods used:        | <p>The <a href="#">W3C Website Accessibility Conformance Evaluation Methodology</a> (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers.</p> <p>The following applications were used as part of the audit to identify potential accessibility issues:</p> <p>Desktop applications: Chrome, Firefox, Safari, ARC Toolkit, Colour Contrast Analyser</p> <p>Assistive technologies: JAWS, NVDA, VoiceOver, ZoomText</p> <p>Accessibility testing tools: ARC Toolkit, Colour Contrast Analyser, and inspection tools like aViewer and Inspect.exe".</p> |
| Applicable standards/guidelines | This report covers the degree of conformance for the following accessibility standards/guidelines:  |

<sup>1\*</sup> "Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

[Web Content Accessibility Guidelines \(WCAG\) 2.0](#) Level A and AA.

[Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#)

[EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 \(2019-11\)](#)

## Terms

The terms used in the conformance level information are defined as follows:

**Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

**Partially supports:** Some functionality of the product does not meet the criterion.

**Does not support:** The majority of product functionality does not meet the criterion.

**Not applicable:** The criterion is not relevant to the product.

**Not evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

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## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508: Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation
- EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation

**Table 1: Web Content Accessibility Guidelines (WCAG) 2.0, Level A**

| Criteria  | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <p><b><u>1.1.1 Non-text Content</u></b><br/>(Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"><li>• 9.1.1.1 (Web)</li><li>• 10.1.1.1 (Non-web document)</li><li>• 11.1.1.1.1 (Open Functionality Software)</li><li>• 11.1.1.1.2 (Closed Functionality Software)</li><li>• 11.8.2 (Authoring Tool)</li><li>• 12.1.2 (Product Docs)</li><li>• 12.2.4 (Support Docs)</li></ul> <p>Revised Section 508</p> | Supports          |                          |

|   |                       |  |
|---|-----------------------|--|
| <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   |                       |  |
| <p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b><br/>(Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 10.1.2.1 (Non-web document)</li> <li>• 11.1.2.1.1 (Open Functionality Software)</li> <li>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> | <p>Not applicable</p> |  |

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|---|----------------|--|
| <ul style="list-style-type: none"> <li>• 602.3 (Support Docs)</li> </ul>  |                |  |
| <p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Not applicable |  |
| <p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p>   | Not applicable |  |

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|---|---------------------------|--|
| <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.3 (Web)</li> <li>● 10.1.2.3 (Non-web document)</li> <li>● 11.1.2.3.1 (Open Functionality Software)</li> <li>● 11.1.2.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> |                           |  |
| <p><b><u>1.3.1 Info and Relationships</u></b><br/>(Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.1 (Web)</li> </ul>  | <p>Partially supports</p> | <p>Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text, with some exceptions. These include:</p> |



|   |          |   |
|---|----------|---|
| <ul style="list-style-type: none"> <li>● 10.1.3.1 (Non-web document)</li> <li>● 11.1.3.1.1 (Open Functionality Software)</li> <li>● 11.1.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> |          | <ul style="list-style-type: none"> <li>● Headings that are provided when not appropriate</li> <li>● Lists that are not programmatically identified</li> </ul> |
| <p><b><u>1.3.2 Meaningful Sequence</u></b><br/>(Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.2 (Web)</li> <li>● 10.1.3.2 (Non-web document)</li> <li>● 11.1.3.2.1 (Open Functionality Software)</li> </ul>  | Supports |   |

|  |                 |  |
|--|-----------------|--|
| <ul style="list-style-type: none"> <li>● 11.1.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> |                 |  |
| <p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.3 (Web)</li> <li>● 10.1.3.3 (Non-web document)</li> <li>● 11.1.3.3 (Open Functionality Software)</li> <li>● 11.1.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>        | <p>Supports</p> |  |

|   |                           |   |
|---|---------------------------|---|
| <ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   |                           |   |
| <p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.1 (Web)</li> <li>● 10.1.4.1 (Non-web document)</li> <li>● 11.1.4.1 (Open Functionality Software)</li> <li>● 11.1.4.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> | <p>Partially supports</p> | <p>In the majority of cases, color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element, with some exceptions. These include:</p> <ul style="list-style-type: none"> <li>● Current date in a calendar</li> <li>● Links inside location navigation and grids</li> <li>● Error states on some form controls</li> </ul> |

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| <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  |                       |  |
| <p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.2 (Web)</li> <li>• 10.1.4.2 (Non-web document)</li> <li>• 11.1.4.2 (Open Functionality Software)</li> <li>• 11.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Not applicable</p> |  |

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|---|---------------------------|---|
| <p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.1 (Web)</li> <li>● 10.2.1.1 (Non-web document)</li> <li>● 11.2.1.1.1 (Open Functionality Software)</li> <li>● 11.2.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | <p>Partially supports</p> | <p>The majority of the functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes. However, there are some exceptions. These include:</p> <ul style="list-style-type: none"> <li>● Some chart actions are not available to keyboard users.</li> <li>● Additional chart data that is revealed via arrow key navigation is not operable when using NVDA screen reader.</li> </ul> |
| <p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.2 (Web)</li> </ul>  | <p>Supports</p>           |   |

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|---|----------|--|
| <ul style="list-style-type: none"> <li>• 10.2.1.2 (Non-web document)</li> <li>• 11.2.1.2 (Open Functionality Software)</li> <li>• 11.2.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> |          |  |
| <p><b><u>2.2.1 Timing Adjustable</u></b><br/>(Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.1 (Web)</li> <li>• 10.2.2.1 (Non-web document)</li> <li>• 11.2.2.1 (Open Functionality Software)</li> </ul>  | Supports |  |

|  |                 |  |
|--|-----------------|--|
| <ul style="list-style-type: none"> <li>• 11.2.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> |                 |  |
| <p><b><u>2.2.2 Pause, Stop, Hide</u></b><br/>(Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.2 (Web)</li> <li>• 10.2.2.2 (Non-web document)</li> <li>• 11.2.2.2 (Open Functionality Software)</li> <li>• 11.2.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>        | <p>Supports</p> |  |

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|--|----------|--|
| <ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |          |  |
| <p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.3.1 (Web)</li> <li>● 10.2.3.1 (Non-web document)</li> <li>● 11.2.3.1 (Open Functionality Software)</li> <li>● 11.2.3.1(Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> | Supports |  |



|  |          |  |
|--|----------|--|
| <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  |          |  |
| <p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> <li>• 10.2.4.1 (Non-web document) – Does not apply</li> <li>• 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.1 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> </ul> | Supports |  |

|  |          |  |
|--|----------|--|
| <ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>  |          |  |
| <p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.2 (Web)</li> <li>• 10.2.4.2 (Non-web document)</li> <li>• 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>• 11.2.4.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> | Supports |  |

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| <ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>   |                           |   |
| <p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.3 (Web)</li> <li>10.2.4.3 (Non-web document)</li> <li>11.2.4.3 (Open Functionality Software)</li> <li>11.2.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <p>Partially supports</p> | <p>Focusable components receive focus in an order that preserves meaning and operability, with some exceptions. These include:</p> <ul style="list-style-type: none"> <li>Non-interactive text receives keyboard focus in forms.</li> <li>Screen reader users and some screen magnify users have difficulty identifying form errors due to a lack of focus management.</li> </ul> |
| <p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:</p>   | <p>Supports</p>           |   |

|   |                 |  |
|---|-----------------|--|
| <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.4 (Web)</li> <li>● 10.2.4.4 (Non-web document)</li> <li>● 11.2.4.4 (Open Functionality Software)</li> <li>● 11.2.4.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> |                 |  |
| <p><b><u>3.1.1 Language of Page</u></b><br/>(Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.1 (Web)</li> <li>● 10.3.1.1 (Non-web document)</li> </ul>   | <p>Supports</p> |  |

|  |          |  |
|--|----------|--|
| <ul style="list-style-type: none"> <li>● 11.3.1.1.1 (Open Functionality Software)</li> <li>● 11.3.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> |          |  |
| <p><b><u>3.2.1 On Focus</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.1 (Web)</li> <li>● 10.3.2.1 (Non-web document)</li> <li>● 11.3.2.1 (Open Functionality Software)</li> <li>● 11.3.2.1 (Closed Software)</li> </ul>  | Supports |  |

|  |                           |   |
|--|---------------------------|---|
| <ul style="list-style-type: none"> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   |                           |   |
| <p><b><u>3.2.2 On Input</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.2 (Web)</li> <li>● 10.3.2.2 (Non-web document)</li> <li>● 11.3.2.2 (Open Functionality Software)</li> <li>● 11.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | <p>Partially supports</p> | <p>The website features some instances where changing the setting of a user interface component causes an unexpected change of context, and the user is not advised of this behavior before interacting with the component. These include: copying passwords, toggling password visibility, and selecting radio controls.</p> |

|   |                           |  |
|---|---------------------------|--|
| <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |                           |  |
| <p><b><u>3.3.1 Error Identification</u></b><br/>(Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.1 (Web)</li> <li>● 10.3.3.1 (Non-web document)</li> <li>● 11.3.3.1.1 (Open Functionality Software)</li> <li>● 11.3.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> </ul> | <p>Partially supports</p> | <p>For the majority of input errors that are automatically detected, the items that are in error are identified and the errors are described to the user in text, with exception to password fields in user account forms.</p> |

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|---|---------------------------|---|
| <ul style="list-style-type: none"> <li>• 602.3 (Support Docs)</li> </ul>  |                           |   |
| <p><b><u>3.3.2 Labels or Instructions</u></b><br/>(Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> <li>• 10.3.3.2 (Non-web document)</li> <li>• 11.3.3.2 (Open Functionality Software)</li> <li>• 11.3.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Partially supports</p> | <p>Labels or instructions are provided for the majority of content that requires user input, with exception to instructions for adding a host. These instructions disappear on input.</p> |
| <p><b><u>4.1.1 Parsing</u></b> (Level A)</p> <p>Also applies to:</p>  | <p>Partially supports</p> | <p>The majority of markup-based content does not have any parsing issues known to have an</p>   |



|  |                           |   |
|--|---------------------------|---|
| <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.1 (Web)</li> <li>● 10.4.1.1 (Non-web document)</li> <li>● 11.4.1.1.1 (Open Functionality Software)</li> <li>● 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> |                           | <p>accessibility impact, but some elements are not nested according to specification.</p>   |
| <p><b><u>4.1.2 Name, Role, Value</u></b><br/>(Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.2 (Web)</li> <li>● 10.4.1.2 (Non-web document)</li> </ul>   | <p>Partially supports</p> | <p>For most user interface components, the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to</p> |

|   |  |  |
|---|--|--|
| <ul style="list-style-type: none"> <li>● 11.4.1.2.1 (Open Functionality Software)</li> <li>● 11.4.1.2.2 (Closed Software) – Not required</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> |  | <p>user agents, including assistive technologies. However, there are some exceptions. These include:</p> <ul style="list-style-type: none"> <li>● Descriptive accessible names are missing on help, calendar, and backup controls, and groups of form controls.</li> <li>● Some accordions, tooltips, comboboxes, grids, toggles, and disclosure and dialog controls convey behavior that may not be expected by screen reader users.</li> <li>● Form instructions are not programmatically associated with controls.</li> </ul> |
|---|--|--|

**Table 2: Web Content Accessibility Guidelines (WCAG) 2.0, Level AA**

| Criteria  | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.4 (Web)</li> <li>● 10.1.2.4 (Non-web document)</li> <li>● 11.1.2.4 (Open Functionality Software)</li> <li>● 11.1.2.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | Not applicable    |                          |
| <p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>  | Not applicable    |                          |

|  |                 |  |
|--|-----------------|--|
| <ul style="list-style-type: none"> <li>● 9.1.2.5 (Web)</li> <li>● 10.1.2.5 (Non-web document)</li> <li>● 11.1.2.5 (Open Functionality Software)</li> <li>● 11.1.2.5 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> |                 |  |
| <p><b><u>1.4.3 Contrast (Minimum)</u></b><br/>(Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.3 (Web)</li> <li>● 10.1.4.3 (Non-web document)</li> <li>● 11.1.4.3 (Open Functionality Software)</li> <li>● 11.1.4.3 (Closed Software)</li> </ul>   | <p>Supports</p> |  |

|   |                           |   |
|---|---------------------------|---|
| <ul style="list-style-type: none"> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |                           |   |
| <p><b><u>1.4.4 Resize text</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.4 (Web)</li> <li>● 10.1.4.4 (Non-web document)</li> <li>● 11.1.4.4.1 (Open Functionality Software)</li> <li>● 11.1.4.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> </ul> | <p>Partially supports</p> | <p>The majority of pages in the website allow text to be resized / zoomed up to 200% without loss of content or functionality, with exceptions to the labels of some form controls.</p> |

|   |          |  |
|---|----------|--|
| <ul style="list-style-type: none"> <li>• 602.3 (Support Docs)</li> </ul>  |          |  |
| <p><b><u>1.4.5 Images of Text</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 10.1.4.5 (Non-web document)</li> <li>• 11.1.4.5.1 (Open Functionality Software)</li> <li>• 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Supports |  |
| <p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.5 (Web)</li> </ul>  | Supports |  |

|  |                           |  |
|--|---------------------------|--|
| <ul style="list-style-type: none"> <li>● 10.2.4.5 (Non-web document) – Does not apply</li> <li>● 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.5 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> |                           |  |
| <p><b><u>2.4.6 Headings and Labels</u></b><br/>(Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.6 (Web)</li> <li>● 10.2.4.6 (Non-web document)</li> </ul>  | <p>Partially supports</p> | <p>The majority of headings and labels appropriately describe the topic or purpose of their related content, with some exceptions. These include:</p> <ul style="list-style-type: none"> <li>● Start and end dates are not individually</li> </ul> |

|  |                           |   |
|--|---------------------------|---|
| <ul style="list-style-type: none"> <li>● 11.2.4.6 (Open Functionality Software)</li> <li>● 11.2.4.6 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> |                           | <p>identified to screen readers.</p> <ul style="list-style-type: none"> <li>● Deletion controls do not identify content that will be deleted.</li> <li>● Some form controls have generic accessible names.</li> </ul> |
| <p><b><u>2.4.7 Focus Visible</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.7 (Web)</li> <li>● 10.2.4.7 (Non-web document)</li> <li>● 11.2.4.7 (Open Functionality Software)</li> <li>● 11.2.4.7 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> </ul>                                | <p>Partially supports</p> | <p>The majority of keyboard operable user interface components provide a visible keyboard focus indicator, with exception to non-interactive text that receives keyboard focus.</p>                                   |



|   |                       |  |
|---|-----------------------|--|
| <ul style="list-style-type: none"> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |                       |  |
| <p><b><u>3.1.2 Language of Parts</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.2 (Web)</li> <li>● 10.3.1.2 (Non-web document)</li> <li>● 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>● 11.3.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | <p>Not applicable</p> |  |

|  |                 |  |
|--|-----------------|--|
| <p><b><u>3.2.3 Consistent Navigation</u></b><br/>(Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.3 (Web)</li> <li>● 10.3.2.3 (Non-web document) – Does not apply</li> <li>● 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | <p>Supports</p> |  |
| <p><b><u>3.2.4 Consistent Identification</u></b><br/>(Level AA)</p> <p>Also applies to:</p>  | <p>Supports</p> |  |

|  |                 |  |
|--|-----------------|--|
| <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.4 (Web)</li> <li>● 10.3.2.4 (Non-web document) – Does not apply</li> <li>● 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.4 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> |                 |  |
| <p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.3 (Web)</li> </ul>  | <p>Supports</p> |  |

|   |                 |  |
|---|-----------------|--|
| <ul style="list-style-type: none"> <li>● 10.3.3.3 (Non-web document)</li> <li>● 11.3.3.3 (Open Functionality Software)</li> <li>● 11.3.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> |                 |  |
| <p><b><u><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a></u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.4 (Web)</li> <li>● 10.3.3.4 (Non-web document)</li> <li>● 11.3.3.4 (Open Functionality Software)</li> <li>● 11.3.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>  | <p>Supports</p> |  |

|  |  |  |
|--|--|--|
| <ul style="list-style-type: none"><li>• 12.1.2 (Product Docs)</li><li>• 12.2.4 (Support Docs)</li></ul> <p>Revised Section 508</p> <ul style="list-style-type: none"><li>• 501 (Web)(Software)</li><li>• 504.2 (Authoring Tool)</li><li>• 602.3 (Support Docs)</li></ul> |  |  |
|--|--|--|

**Table 3: Web Content Accessibility Guidelines (WCAG) 2.0, Level AAA**

| Criteria  | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <a href="#"><u>1.2.6 Sign Language (Prerecorded)</u></a> (Level AAA)              | Not evaluated     |                          |
| <a href="#"><u>1.2.7 Extended Audio Description (Prerecorded)</u></a> (Level AAA) | Not evaluated     |                          |
| <a href="#"><u>1.2.8 Media Alternative (Prerecorded)</u></a> (Level AAA)          | Not evaluated     |                          |
| <a href="#"><u>1.2.9 Audio-only (Live)</u></a> (Level AAA)                        | Not evaluated     |                          |
| <a href="#"><u>1.4.6 Contrast Enhanced</u></a> (Level AAA)                        | Not evaluated     |                          |
| <a href="#"><u>1.4.7 Low or No Background Audio</u></a> (Level AAA)               | Not evaluated     |                          |
| <a href="#"><u>1.4.8 Visual Presentation</u></a> (Level AAA)                      | Not evaluated     |                          |
| <a href="#"><u>1.4.9 Images of Text (No Exception) Control</u></a> (Level AAA)    | Not evaluated     |                          |
| <a href="#"><u>2.1.3 Keyboard (No Exception)</u></a> (Level AAA)                  | Not evaluated     |                          |
| <a href="#"><u>2.2.3 No Timing</u></a> (Level AAA)                                | Not evaluated     |                          |
| <a href="#"><u>2.2.4 Interruptions</u></a> (Level AAA)                            | Not evaluated     |                          |

|   |               |  |
|---|---------------|--|
| <a href="#"><u>2.2.5 Re-authenticating</u></a> (Level AAA)        | Not evaluated |  |
| <a href="#"><u>2.3.2 Three Flashes</u></a> (Level AAA)            | Not evaluated |  |
| <a href="#"><u>2.4.8 Location</u></a> (Level AAA)                 | Not evaluated |  |
| <a href="#"><u>2.4.9 Link Purpose (Link Only)</u></a> (Level AAA) | Not evaluated |  |
| <a href="#"><u>2.4.10 Section Headings</u></a> (Level AAA)        | Not evaluated |  |
| <a href="#"><u>3.1.3 Unusual Words</u></a> (Level AAA)            | Not evaluated |  |
| <a href="#"><u>3.1.4 Abbreviations</u></a> (Level AAA)            | Not evaluated |  |
| <a href="#"><u>3.1.5 Reading Level</u></a> (Level AAA)            | Not evaluated |  |
| <a href="#"><u>3.1.6 Pronunciation</u></a> (Level AAA)            | Not evaluated |  |
| <a href="#"><u>3.2.5 Change on Request</u></a> (Level AAA)        | Not evaluated |  |
| <a href="#"><u>3.3.5 Help</u></a> (Level AAA)                     | Not evaluated |  |
| <a href="#"><u>3.3.6 Error Prevention (All)</u></a> (Level AAA)   | Not evaluated |  |

Revised Section 508 Report

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

| Criteria                          | Conformance level  | Remarks and explanations   |
|-----------------------------------|--------------------|--|
| 302.1 Without Vision              | Partially supports | Detailed information can be found in chapter <b>WCAG 2.0 Report</b> , sections 1.1.1, 1.2.1, 1.2.3, 1.2.5, 1.3.1-1.3.3, 1.4.1, 1.4.2, 2.1.1, 2.1.2, 2.2.1, 2.4.1-2.4.6, 3.1.1, 3.1.2, 3.2.1-3.2.4, 3.3.1, 3.3.3, 3.3.4, 4.1.1, 4.1.2 |
| 302.2 With Limited Vision         | Partially supports | Detailed information can be found in chapter <b>WCAG 2.0 Report</b> , sections 1.1.1, 1.2.1, 1.2.3, 1.2.5, 1.3.1-1.3.3, 1.4.1, 1.4.3-1.4.5, 2.1.1, 2.1.2, 2.2.1, 2.4.1-2.4.7, 3.1.1, 3.1.2, 3.2.1-3.2.4, 3.3.1-3.3.4, 4.1.2          |
| 302.3 Without Perception of Color | Partially supports | Detailed information can be found in chapter <b>WCAG 2.0 Report</b> , sections 1.4.1, 1.4.3, 3.3.1, 3.3.4  |
| 302.4 Without Hearing             | Not applicable     |  |
| 302.5 With Limited Hearing        | Not applicable     |  |
| 302.6 Without Speech              | Not applicable     |  |



|                                       |                    |   |
|---------------------------------------|--------------------|---|
| 302.7 With Limited Manipulation       | Partially supports | Detailed information can be found in chapter <b>WCAG 2.0 Report</b> , sections 2.1.1, 2.1.2, 2.2.1, 2.4.1-2.4.7, 3.2.1, 3.2.4, 3.3.3, 3.3.4, 4.1.1, 4.1.2 |
| 302.8 With Limited Reach and Strength | Not applicable     |   |

## Chapter 4: [Hardware](#)

Notes: Cloud SQL is not a hardware product.

| Criteria                                      | Conformance level                   | Remarks and explanations            |
|---|-------------------------------------|-------------------------------------|
| <a href="#">402 Closed Functionality</a>      | Heading cell – no response required | Heading cell – no response required |
| <b>402.1 General</b>                          | Heading cell – no response required | Heading cell – no response required |
| <b>402.2 Speech-Output Enabled</b>            | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen       | Not applicable                      |                                     |
| 402.2.2 Transactional Outputs                 | Not applicable                      |                                     |
| 402.2.3 Speech Delivery Type and Coordination | Not applicable                      |                                     |
| 402.2.4 User Control                          | Not applicable                      |                                     |
| 402.2.5 Braille Instructions                  | Not applicable                      |                                     |
| <b>402.3 Volume</b>                           | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening                     | Not applicable                      |                                     |
| 402.3.2 Non-private Listening                 | Not applicable                      |                                     |

|  |                                     |                                     |
|--|-------------------------------------|-------------------------------------|
| 402.4 Characters on Display Screens                                      | Not applicable                      |                                     |
| 402.5 Characters on Variable Message Signs                               | Not applicable                      |                                     |
| <b><u>403 Biometrics</u></b>   | Heading cell – no response required | Heading cell – no response required |
| 403.1 General  | Not applicable                      |                                     |
| <b><u>404 Preservation of Information Provided for Accessibility</u></b> | Heading cell – no response required | Heading cell – no response required |
| 404.1 General  | Not applicable                      |                                     |
| <b><u>405 Privacy</u></b>  | Heading cell – no response required | Heading cell – no response required |
| 405.1 General  | Not applicable                      |                                     |
| <b><u>406 Standard Connections</u></b>                                   | Heading cell – no response required | Heading cell – no response required |
| 406.1 General  | Not applicable                      |                                     |
| <b><u>407 Operable Parts</u></b>   | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast   | Not applicable                      |                                     |
| <b><u>407.3 Input Controls</u></b>                                       | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible  | Not applicable                      |                                     |

|   |  |  |
|---|--|--|
| 407.3.2 Alphabetic Keys                       | Not applicable                         |  |
| 407.3.3 Numeric Keys                          | Not applicable                         |  |
| 407.4 Key Repeat                              | Not applicable                         |  |
| 407.5 Timed Response                          | Not applicable                         |  |
| 407.6 Operation                               | Not applicable                         |  |
| 407.7 Tickets, Fare Cards,<br>and Keycards    | Not applicable                         |  |
| <b>407.8 Reach Height and<br/>Depth</b>       | Heading cell – no<br>response required | Heading cell – no<br>response required |
| 407.8.1 Vertical Reference<br>Plane           | Not applicable                         |  |
| 407.8.1.1 Vertical Plane for<br>Side Reach    | Not applicable                         |  |
| 407.8.1.2 Vertical Plane for<br>Forward Reach | Not applicable                         |  |
| 407.8.2 Side Reach                            | Not applicable                         |  |
| 407.8.2.1 Unobstructed Side<br>Reach          | Not applicable                         |  |
| 407.8.2.2 Obstructed Side<br>Reach            | Not applicable                         |  |
| 407.8.3 Forward Reach                         | Not applicable                         |  |

|  |                                     |                                     |
|--|-------------------------------------|-------------------------------------|
| 407.8.3.1 Unobstructed Forward Reach                                   | Not applicable                      |                                     |
| 407.8.3.2 Obstructed Forward Reach                                     | Not applicable                      |                                     |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Not applicable                      |                                     |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Not applicable                      |                                     |
| <b><u>408 Display Screens</u></b>                                      | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility   | Not applicable                      |                                     |
| 408.3 Flashing   | Not applicable                      |                                     |
| <b><u>409 Status Indicators</u></b>                                    | Heading cell – no response required | Heading cell – no response required |
| 409.1 General  | Not applicable                      |                                     |
| <b><u>410 Color Coding</u></b>   | Heading cell – no response required | Heading cell – no response required |
| 410.1 General  | Not applicable                      |                                     |
| <b><u>411 Audible Signals</u></b>                                      | Heading cell – no response required | Heading cell – no response required |
| 411.1 General  | Not applicable                      |                                     |

|   |                                     |                                     |
|---|-------------------------------------|-------------------------------------|
| <b><u>412 ICT with Two-Way Voice Communication</u></b>    | Heading cell – no response required | Heading cell – no response required |
| <b>412.2 Volume Gain</b>                                  | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones               | Not applicable                      |                                     |
| 412.2.2 Volume Gain for Non-Wireline ICT                  | Not applicable                      |                                     |
| <b>412.3 Interference Reduction and Magnetic Coupling</b> | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets                                 | Not applicable                      |                                     |
| 412.3.2 Wireline Handsets                                 | Not applicable                      |                                     |
| 412.4 Digital Encoding of Speech                          | Not applicable                      |                                     |
| 412.5 Real-Time Text Functionality                        | Not applicable                      |                                     |
| 412.6 Caller ID   | Not applicable                      |                                     |
| 412.7 Video Communication                                 | Not applicable                      |                                     |
| <b>412.8 Legacy TTY Support</b>                           | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability                                | Not applicable                      |                                     |

|   |                                     |                                     |
|---|-------------------------------------|-------------------------------------|
| 412.8.2 Voice and Hearing Carry Over  | Not applicable                      |                                     |
| 412.8.3 Signal Compatibility  | Not applicable                      |                                     |
| 412.8.4 Voice Mail and Other Messaging Systems                                      | Not applicable                      |                                     |
| <b><u><a href="#">413 Closed Caption Processing Technologies</a></u></b>            | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions                                     | Not applicable                      |                                     |
| 413.1.2 Pass-Through of Closed Caption Data   | Not applicable                      |                                     |
| <b><u><a href="#">414 Audio Description Processing Technologies</a></u></b>         | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners   | Not applicable                      |                                     |
| 414.1.2 Other ICT   | Not applicable                      |                                     |
| <b><u><a href="#">415 User Controls for Captions and Audio Descriptions</a></u></b> | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls  | Not applicable                      |                                     |
| 415.1.2 Audio Description Controls  | Not applicable                      |                                     |

## Chapter 5: [Software](#)

Notes: Cloud SQL is not a software product.

| Criteria  | Conformance level                      | Remarks and explanations               |
|---|--|--|
| <b>501.1 Scope –<br/>Incorporation of WCAG<br/>2.0 AA</b>                 | Not applicable                         |  |
| <b><a href="#">502 Interoperability with<br/>Assistive Technology</a></b> | Heading cell – no<br>response required | Heading cell – no<br>response required |
| 502.2.1 User Control of<br>Accessibility Features                         | Not applicable                         |  |
| 502.2.2 No Disruption of<br>Accessibility Features                        | Not applicable                         |  |
| <b>502.3 Accessibility<br/>Services</b>                                   | Heading cell – no<br>response required | Heading cell – no<br>response required |
| 502.3.1 Object Information  | Not applicable                         |  |
| 502.3.2 Modification of<br>Object Information                             | Not applicable                         |  |
| 502.3.3 Row, Column, and<br>Headers                                       | Not applicable                         |  |
| 502.3.4 Values  | Not applicable                         |  |
| 502.3.5 Modification of<br>Values   | Not applicable                         |  |
| 502.3.6 Label Relationships   | Not applicable                         |  |



|  |                                     |                                     |
|--|-------------------------------------|-------------------------------------|
| 502.3.7 Hierarchical Relationships                                   | Not applicable                      |                                     |
| 502.3.8 Text   | Not applicable                      |                                     |
| 502.3.9 Modification of Text   | Not applicable                      |                                     |
| 502.3.10 List of Actions   | Not applicable                      |                                     |
| 502.3.11 Actions on Objects  | Not applicable                      |                                     |
| 502.3.12 Focus Cursor  | Not applicable                      |                                     |
| 502.3.13 Modification of Focus Cursor                                | Not applicable                      |                                     |
| 502.3.14 Event Notification  | Not applicable                      |                                     |
| 502.4 Platform Accessibility Features                                | Not applicable                      |                                     |
| <b><u>503 Applications</u></b>                                       | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences   | Not applicable                      |                                     |
| 503.3 Alternative User Interfaces                                    | Not applicable                      |                                     |
| <b><i>503.4 User Controls for Captions and Audio Description</i></b> | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls   | Not applicable                      |                                     |

|   |                                     |                                     |
|---|-------------------------------------|-------------------------------------|
| 503.4.2 Audio Description Controls  | Not applicable                      |                                     |
| <b><u>504 Authoring Tools</u></b>   | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)   | Not applicable                      |                                     |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not applicable                      |                                     |
| 504.2.2 PDF Export  | Not applicable                      |                                     |
| 504.3 Prompts   | Not applicable                      |                                     |
| 504.4 Templates   | Not applicable                      |                                     |

**Chapter 6: [Support Documentation and Services](#)**

| Criteria   | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| 601.1 Scope  |                   |                          |
| <b><a href="#">602 Support Documentation</a></b>                 |                   |                          |
| 602.2 Accessibility and Compatibility Features                   | Supports          |                          |
| 602.3 Electronic Support Documentation                           | Supports          |                          |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not applicable    |                          |
| <b><a href="#">603 Support Services</a></b>                      |                   |                          |
| 603.2 Information on Accessibility and Compatibility Features    | Not applicable    |                          |
| 603.3 Accommodation of Communication Needs                       | Supports          |                          |

## EN 301 549 Report

### Chapter 4: [Functional Performance Statements \(FPS\)](#)

| Criteria  | Conformance Level  | Remarks and Explanations   |
|---|--------------------|--|
| 4.2.1 Usage without vision                        | Partially supports | Refer to Section 508 302.1 Without Vision.   |
| 4.2.2 Usage with limited vision                   | Partially supports | Refer to Section 508 302.2 With Limited Vision.                                      |
| 4.2.3 Usage without perception of color           | Partially supports | Refer to Section 508 302.3 Without Perception of Color.                              |
| 4.2.4 Usage without hearing                       | Not applicable     |  |
| 4.2.5 Usage with limited hearing                  | Not applicable     |  |
| 4.2.6 Usage without vocal capability              | Not applicable     |  |
| 4.2.7 Usage with limited manipulation or strength | Partially supports | Refer to Section 508 302.7 With Limited Manipulation.                                |
| 4.2.8 Usage with limited reach                    | Not applicable     |  |
| 4.2.9 Minimize photosensitive seizure triggers    | Supports           |  |
| 4.2.10 Usage with limited cognition               | Partially supports | Refer to Section 508 302.9 With Limited Language, Cognitive, and Learning Abilities. |
| 4.2.11 Privacy                                    | Not applicable     |  |



## Chapter 5: [Generic Requirements](#)

Notes: Cloud SQL does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.

| Criteria  | Conformance Level                   | Remarks and Explanations               |
|---|-------------------------------------|--|
| <b>5.1 Closed functionality</b>                   | Heading cell – no response required | Heading cell – no response required    |
| <b>5.1.2 General</b>                              | Heading cell – no response required | Heading cell – no response required    |
| <b>5.1.2.1 Closed functionality</b>               | See 5.2 through 13                  | See information in 5.2 through 13      |
| <b>5.1.2.2 Assistive technology</b>               | See 5.1.3 through 5.1.6             | See information in 5.1.3 through 5.1.6 |
| <b>5.1.3 Non-visual access</b>                    | Heading cell – no response required | Heading cell – no response required    |
| 5.1.3.1 General                                   | Not applicable                      |  |
| 5.1.3.2 Auditory output delivery including speech | Not applicable                      |  |
| 5.1.3.3 Auditory output correlation               | Not applicable                      |  |
| 5.1.3.4 Speech output user control                | Not applicable                      |  |
| 5.1.3.5 Speech output automatic interruption      | Not applicable                      |  |

|   |                                     |                                     |
|---|-------------------------------------|-------------------------------------|
| 5.1.3.6 Speech output for non-text content            | Not applicable                      |                                     |
| 5.1.3.7 Speech output for video information           | Not applicable                      |                                     |
| 5.1.3.8 Masked entry                                  | Not applicable                      |                                     |
| 5.1.3.9 Private access to personal data               | Not applicable                      |                                     |
| 5.1.3.10 Non-interfering audio output                 | Not applicable                      |                                     |
| 5.1.3.11 Private listening                            | Not applicable                      |                                     |
| 5.1.3.12 Speaker volume                               | Not applicable                      |                                     |
| 5.1.3.13 Volume reset                                 | Not applicable                      |                                     |
| 5.1.3.14 Spoken languages                             | Not applicable                      |                                     |
| 5.1.3.15 Non-visual error identification              | Not applicable                      |                                     |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not applicable                      |                                     |
| 5.1.4 Functionality closed to text enlargement        | Not applicable                      |                                     |
| 5.1.5 Visual output for auditory information          | Not applicable                      |                                     |
| <b>5.1.6 Operation without keyboard interface</b>     | Heading cell – no response required | Heading cell – no response required |

|   |                                     |   |
|---|-------------------------------------|---|
| <b>5.1.6.1 Closed functionality</b>                             | See 5.1.3.1 through 5.1.3.16        | See information in 5.1.3.1 through 5.1.3.16 |
| 5.1.6.2 Input focus   | Not applicable                      |   |
| 5.2 Activation of accessibility features                        | Not applicable                      |   |
| 5.3 Biometrics  | Not applicable                      |   |
| 5.4 Preservation of accessibility information during conversion | Not applicable                      |   |
| <b>5.5 Operable parts</b>                                       | Heading cell – no response required | Heading cell – no response required         |
| 5.5.1 Means of operation  | Not applicable                      |   |
| 5.5.2 Operable parts discernibility                             | Not applicable                      |   |
| <b>5.6 Locking or toggle controls</b>                           | Heading cell – no response required | Heading cell – no response required         |
| 5.6.1 Tactile or auditory status                                | Not applicable                      |   |
| 5.6.2 Visual status   | Not applicable                      |   |
| 5.7 Key repeat  | Not applicable                      |   |
| 5.8 Double-strike key acceptance                                | Not applicable                      |   |



|                               |                |  |
|-------------------------------|----------------|--|
| 5.9 Simultaneous user actions | Not applicable |  |
|-------------------------------|----------------|--|

## Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: Cloud SQL does not contain functionality relating to, nor does it require/rely on, two-way voice communication.

| Criteria   | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| 6.1 Audio bandwidth for speech                                   | Not applicable                      |                                     |
| <b>6.2 Real-time text (RTT) functionality</b>                    | Heading cell – no response required | Heading cell – no response required |
| 6.2.1.1 RTT communication  | Not applicable                      |                                     |
| 6.2.1.2 Concurrent voice and text                                | Not applicable                      |                                     |
| 6.2.2.1 Visually distinguishable display                         | Not applicable                      |                                     |
| 6.2.2.2 Programmatically determinable send and receive direction | Not applicable                      |                                     |
| 6.2.3 Interoperability   | Not applicable                      |                                     |
| 6.2.4 Real-time text responsiveness                              | Not applicable                      |                                     |
| 6.3 Caller ID  | Not applicable                      |                                     |
| 6.4 Alternatives to voice-based services                         | Not applicable                      |                                     |
| <b>6.5 Video communication</b>                                   | Heading cell – no response required | Heading cell – no response required |

|   |                                     |                                     |
|---|-------------------------------------|-------------------------------------|
| <b>6.5.1 General (informative)</b>                              | Heading cell – no response required | Heading cell – no response required |
| 6.5.2 Resolution  | Not applicable                      |                                     |
| 6.5.3 Frame rate  | Not applicable                      |                                     |
| 6.5.4 Synchronization between audio and video                   | Not applicable                      |                                     |
| <b>6.6 Alternatives to video-based services (advisory only)</b> | Advisory – no response required     | Advisory – no response required     |

## Chapter 7: [ICT with Video Capabilities](#)

Notes: Cloud SQL does not natively provide video capabilities.

| Criteria   | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| <b>7.1 Caption processing technology</b>             | Heading cell – no response required | Heading cell – no response required |
| 7.1.1 Captioning playback                            | Not applicable                      |                                     |
| 7.1.2 Captioning synchronization                     | Not applicable                      |                                     |
| 7.1.3 Preservation of captioning                     | Not applicable                      |                                     |
| 7.2.1 Audio description playback                     | Not applicable                      |                                     |
| 7.2.2 Audio description synchronization              | Not applicable                      |                                     |
| 7.2.3 Preservation of audio description              | Not applicable                      |                                     |
| 7.3 User controls for captions and audio description | Not applicable                      |                                     |

## Chapter 8: [Hardware](#)

Notes: Cloud SQL is not a hardware product.

| Criteria  | Conformance Level                   | Remarks and Explanations            |
|---|-------------------------------------|-------------------------------------|
| <b>8.1.1 Generic requirements</b>               | Heading cell – no response required | Heading cell – no response required |
| 8.1.2 Standard connections                      | Not applicable                      |                                     |
| 8.1.3 Color                                     | Not applicable                      |                                     |
| <b>8.2 Hardware products with speech output</b> | Heading cell – no response required | Heading cell – no response required |
| 8.2.1.1 Speech volume range                     | Not applicable                      |                                     |
| 8.2.1.2 Incremental volume control              | Not applicable                      |                                     |
| 8.2.2.1 Fixed-line devices                      | Not applicable                      |                                     |
| 8.2.2.2 Wireless communication devices          | Not applicable                      |                                     |
| <b>8.3 Physical access to ICT</b>               | Heading cell – no response required | Heading cell – no response required |

|   | response required |  |
|---|-------------------|--|
| 8.3.2.1 Change in level                   | Not applicable    |  |
| 8.3.2.2 Clear floor or ground space       | Not applicable    |  |
| 8.3.2.3.1 General                         | Not applicable    |  |
| 8.3.2.3.2 Forward approach                | Not applicable    |  |
| 8.3.2.3.3 Parallel approach               | Not applicable    |  |
| 8.3.2.4 Knee and toe clearance width      | Not applicable    |  |
| 8.3.2.5 Toe clearance                     | Not applicable    |  |
| 8.3.2.6 Knee clearance                    | Not applicable    |  |
| 8.3.3.1.1 Unobstructed high forward reach | Not applicable    |  |
| 8.3.3.1.2 Unobstructed low forward reach  | Not applicable    |  |
| 8.3.3.1.3.1 Clear floor space             | Not applicable    |  |

|  |                                     |                                     |
|--|-------------------------------------|-------------------------------------|
| 8.3.3.1.3.2 Obstructed (< 510 mm) forward reach    | Not applicable                      |                                     |
| 8.3.3.1.3.3 Obstructed (< 635 mm) forward reach    | Not applicable                      |                                     |
| 8.3.3.2.1 Unobstructed high side reach             | Not applicable                      |                                     |
| 8.3.3.2.2 Unobstructed low side reach              | Not applicable                      |                                     |
| 8.3.3.2.3.1 Obstructed ( $\leq 255$ mm) side reach | Not applicable                      |                                     |
| 8.3.3.2.3.2 Obstructed ( $\leq 610$ mm) side reach | Not applicable                      |                                     |
| 8.3.4 Visibility                                   | Not applicable                      |                                     |
| 8.3.5 Installation instructions                    | Not applicable                      |                                     |
| <b>8.4 Mechanically Operable parts</b>             | Heading cell – no response required | Heading cell – no response required |
| 8.4.1 Numeric keys                                 | Not applicable                      |                                     |
| 8.4.2.1 Means of Operation of mechanical parts     | Not applicable                      |                                     |
| 8.4.2.2 Force of operation of mechanical parts     | Not applicable                      |                                     |

|                                       |                |  |
|---------------------------------------|----------------|--|
| 8.4.3 Keys, tickets and fare cards    | Not applicable |  |
| 8.5 Tactile indication of speech mode | Not applicable |  |



**Chapter 9: [Web](#)**

See the WCAG 2.0 Report section.

## Chapter 10: [Non-web Documents](#)

Notes: Cloud SQL is not a non-web document.

| Criteria                      | Conformance Level                   | Remarks and Explanations            |
|-------------------------------|-------------------------------------|-------------------------------------|
| <b>10.0 General</b>           | Heading cell – no response required | Heading cell – no response required |
| 10.1.1.1 through 10.4.1.3     | Not applicable                      |                                     |
| 10.5 Caption positioning      | Not applicable                      |                                     |
| 10.6 Audio description timing | Not applicable                      |                                     |

## Chapter 11: [Software](#)

Notes: Cloud SQL is not a software product.

| Criteria   | Conformance Level                   | Remarks and Explanations                      |
|--|-------------------------------------|---|
| <b>11.0 General</b>  | Heading cell – no response required | Heading cell – no response required           |
| 11.1.1.1 through 11.4.1.3  | Not applicable                      |   |
| <b>11.5 Interoperability with assistive technology</b>   | Heading cell – no response required | Heading cell – no response required           |
| <b>11.5.1 Closed functionality (informative)</b>   | Heading cell – no response required | Heading cell – no response required           |
| <b>11.5.2 Accessibility services</b>   | Heading cell – no response required | Heading cell – no response required           |
| <b>11.5.2.1 Platform accessibility service support for software that provides a user interface</b> | See 11.5.2.5 through 11.5.2.17      | See information in 11.5.2.5 through 11.5.2.17 |
| <b>11.5.2.2 Platform accessibility service support for assistive technologies</b>                  | See 11.5.2.5 through 11.5.2.17      | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services   | Not applicable                      |   |

|  |                |  |
|--|----------------|--|
| 11.5.2.4 Assistive technology                            | Not applicable |  |
| 11.5.2.5 Object information                              | Not applicable |  |
| 11.5.2.6 Row, column, and headers                        | Not applicable |  |
| 11.5.2.7 Values  | Not applicable |  |
| 11.5.2.8 Label relationships                             | Not applicable |  |
| 11.5.2.9 Parent-child relationships                      | Not applicable |  |
| 11.5.2.10 Text   | Not applicable |  |
| 11.5.2.11 List of available actions                      | Not applicable |  |
| 11.5.2.12 Execution of available actions                 | Not applicable |  |
| 11.5.2.13 Tracking of focus and selection attributes     | Not applicable |  |
| 11.5.2.14 Modification of focus and selection attributes | Not applicable |  |
| 11.5.2.15 Change notification                            | Not applicable |  |

|  |                                     |                                     |
|--|-------------------------------------|-------------------------------------|
| 11.5.2.16 Modifications of states and properties                                   | Not applicable                      |                                     |
| 11.5.2.17 Modifications of values and text   | Not applicable                      |                                     |
| <b>11.6 Documented accessibility usage</b>   | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features                                      | Not applicable                      |                                     |
| 11.6.2 No disruption of accessibility features                                     | Not applicable                      |                                     |
| 11.7 User preferences  | Not applicable                      |                                     |
| <b>11.8 Authoring tools</b>  | Heading cell – no response required | Heading cell – no response required |
| <b>11.8.1 Content technology</b>   | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation (if not authoring tool, enter “not applicable”) | Not applicable                      |                                     |
| 11.8.3 Preservation of accessibility information in transformations                | Not applicable                      |                                     |
| 11.8.4 Repair assistance   | Not applicable                      |                                     |

|                  |                |  |
|------------------|----------------|--|
| 11.8.5 Templates | Not applicable |  |
|------------------|----------------|--|

**Chapter 12: [Documentation and Support Services](#)**

| Criteria   | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| <b>12.1 Product documentation</b>                              | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features                | Supports                            |                                     |
| 12.1.2 Accessible documentation                                | Not applicable                      |                                     |
| <b>12.2 Support Services</b>                                   | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | Not applicable                      |                                     |
| 12.2.3 Effective communication                                 | Supports                            |                                     |
| 12.2.4 Accessible documentation                                | Not applicable                      |                                     |

## Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Cloud SQL does not provide relay or emergency service access.

| Criteria                               | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| <b>13.1.1 General (Informative)</b>    | Heading cell – no response required | Heading cell – no response required |
| 13.1.2 Text relay services             | Not applicable                      |                                     |
| 13.1.3 Sign relay services             | Not applicable                      |                                     |
| 13.1.4 Lip-reading relay services      | Not applicable                      |                                     |
| 13.1.5 Captioned telephony services    | Not applicable                      |                                     |
| 13.1.6 Speech to speech relay services | Not applicable                      |                                     |
| 13.2 Access to relay services          | Not applicable                      |                                     |
| 13.3 Access to emergency services      | Not applicable                      |                                     |



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