Google Accessibility Conformance Report

Revised Section 508 edition, based on VPAT® Version 2.4Rev¹

| Name of product/version: | Google Cloud Platform (GCP) Marketplace |
|-------------------------------------|--|
| Report date: | 15 May 2023 |
| Product description: | Web application |
| Contact information: | gcp-accessibility@google.com |
| Evaluation methods used: | The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers. The following applications were used as part of the audit to identify potential accessibility issues: [Update the list as needed for the actual audit scope] Desktop browsers: Chrome (JAWS), Firefox (NVDA), and Safari (VoiceOver) Assistive technologies: JAWS, NVDA, and VoiceOver Accessibility testing tools: ARC Toolkit and Colour Contrast Analyser |
| Applicable standards/guidelines: | This report covers the degree of conformance for the following accessibility standards/guidelines: <u>Web Content Accessibility Guidelines (WCAG) 2.0</u> Level A and AA <u>Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</u> |

¹ "Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

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Terms

The terms used in the conformance level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially supports: Some functionality of the product does not meet the criterion.

Does not support: The majority of product functionality does not meet the criterion.

Not applicable: The criterion is not relevant to the product.

Not evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

 Revised Section 508: Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

| Criteria | Conformance level | Remarks and explanations |
|---|----------------------|---|
| 1.1.1 Non-text Content (Level A) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to Revised | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to Audio-only and Video-only (Prerecorded). |
| 1.2.2 Captions (Prerecorded) (Level A) | Not applicable | The criterion is not relevant to the product. The product does not have |

Table 1: Success Criteria, Level A

| Criteria | Conformance level | Remarks and explanations |
|--|----------------------|--|
| Also applies to Revised Section 508: • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | a feature relevant to Captions (Prerecorded). |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to Audio Description or Media Alternative (Prerecorded). |
| 1.3.1 Info and Relationships (Level A) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | Supports with the following exceptions: In some instances, visual headings are not marked up as such in the HTML. In some instances, visually grouped controls are not grouped programmatically. In some instances, content is presented as a list but not marked up as such in the HTML. |
| 1.3.2 Meaningful Sequence(Level A)Also applies to RevisedSection 508:• 501 (Web)(Software) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|--|----------------------|--|
| 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 1.3.3 Sensory Characteristics (Level A) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 1.4.1 Use of Color(Level A)Also applies to RevisedSection 508:• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs) | Supports | |
| 1.4.2 Audio Control(Level A)Also applies to RevisedSection 508:• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs) | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to Audio Control. |
| 2.1.1 Keyboard (Level A) Also applies to Revised Section 508: 501 (Web)(Software) | Partially supports | Supports with the following exceptions: A tooltip over the text "14 day free trial" can be triggered |

| Criteria | Conformance level | Remarks and explanations |
|--|----------------------|--|
| 504.2 (Authoring Tool) 602.3 (Support Docs) | | with hovering the mouse pointer, but is inaccessible to keyboard-only users. The link to remove the selected filter from the search is not focusable or operable with the keyboard. The details table contains columns that can be selected with the mouse to expand tooltips, but not with the keyboard only. |
| 2.1.2 No Keyboard Trap (Level A) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 2.2.1 Timing Adjustable (Level A) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 2.2.2 Pause, Stop, Hide (Level A) Also applies to Revised Section 508: | Not applicable | The criterion is not relevant to the product. The product does not have content that is moving, blinking, scrolling, or auto-updating. |

| Criteria | Conformance level | Remarks and explanations |
|---|----------------------|---|
| 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 2.4.1 Bypass Blocks (Level A) Also applies to Revised Section 508: 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | |
| 2.4.2 Page Titled (Level A) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | Supports with the following exception: The Marketplace page and the Marketplace browse page do not have unique page titles. |

| Criteria | Conformance level | Remarks and explanations |
|---|----------------------|--|
| 2.4.3 Focus Order (Level A) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | Supports with the following exceptions: In some instances, visually hidden interactive elements are included in the focus order. Focus when opening the dialog cameo is not logical. Focus order when collapsing the search listbox with the ESCAPE key is not logical. |
| 2.4.4 Link Purpose (In Context) (Level A) Also applies to Revised Section 508: | Supports | |
| 3.1.1 Language of Page (Level A) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 3.2.1 On Focus (Level A) Also applies to Revised Section 508: 501 (Web)(Software) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|---|----------------------|--|
| 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 3.2.2 On Input (Level A) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | Supports with the following exception: Selecting a listbox option causes an unexpected change in context by immediately taking the user to the search results page. |
| 3.3.1 Error Identification (Level A) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 3.3.2 Labels or Instructions (Level A) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 4.1.1 Parsing (Level A) Also applies to Revised Section 508: | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|--|----------------------|--|
| 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 4.1.2 Name, Role, Value (Level A) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | Supports with the following exceptions: In some instances, controls are marked up as "disabled" but continue to be operable. In some instances, modal dialogs do not have an accessible name or proper role. In some instances, interactive grids do not follow the established design pattern. In some instances, search listboxes lack an accessible name. In some instances, required form controls do not communicate their required state programmatically. In some instances, links hidden by assistive technology are still focusable and operable with the keyboard. In some instances, contents are marked up as tab panels but do not display contents one single panel at a time. In some instances, tooltip widgets are not accessible |

| Criteria | Conformance level | Remarks and explanations |
|----------|----------------------|---|
| | | with the keyboard or screen reader. In some instances, button elements are nested within other interactive elements. |

Table 2: Success Criteria, Level AA

| Criteria | Conformance level | Remarks and explanations |
|--|----------------------|--|
| 1.2.4 Captions (Live) (Level AA) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to Captions (Live). |
| 1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to Audio Description (Prerecorded). |
| 1.4.3 Contrast (Minimum) (Level AA)Also applies to Revised Section 508:• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs) | Partially supports | Supports with the following exception: In some instances, when a search yields no results, text appears that does not have sufficient color contrast. |
| 1.4.4 Resize text(Level AA)Also applies to RevisedSection 508:• 501 (Web)(Software) | Partially supports | Supports with the following exception: In some instances, increasing browser zoom to 200% on a 1024 by 768 pixel screen causes contents to |

| Criteria | Conformance level | Remarks and explanations |
|--|----------------------|---|
| 504.2 (Authoring Tool) 602.3 (Support Docs) | | disappear or be obscured by other page contents. |
| 1.4.5 Images of Text (Level AA) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 2.4.5 Multiple Ways (Level AA) Also applies to Revised Section 508: 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | |
| 2.4.6 Headings and Labels (Level AA) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | Supports with the following exception: In some instances, help popup buttons and region landmarks do not have descriptive labels. |

| Criteria | Conformance level | Remarks and explanations |
|--|----------------------|---|
| 2.4.7 Focus Visible (Level AA) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | Supports with the following exception: In smaller viewports, content and controls are overlapped with other page content, and focus is not visible on elements that receive keyboard focus. |
| 3.1.2 Language of Parts (Level AA) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 3.2.3 Consistent Navigation (Level AA) Also applies to Revised Section 508: 501 (Web)(Software) Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | Supports with the following exception: In some instances, navigation mechanisms like header, side, and footer navigation components are inconsistent across different pages. |
| 3.2.4 Consistent Identification (Level AA) Also applies to Revised Section 508: | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|--|----------------------|--------------------------|
| 501 (Web)(Software) Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | | |
| 3.3.3 Error Suggestion (Level AA) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to Revised Section 508: 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |

Table 3: Success Criteria, Level AAA

Notes: Not evaluated

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Chapter 3: <u>Functional Performance Criteria</u> (FPC)

| Criteria | Conformance level | Remarks and explanations |
|-----------------------------------|----------------------|---|
| 302.1 Without Vision | Partially supports | Supports with the exceptions documented in the following WCAG sections: • 1.3.1 Info and Relationships • 2.1.1 Keyboard • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 3.2.2 On Input • 3.2.3 Consistent Navigation • 4.1.2 Name, Role, Value |
| 302.2 With Limited Vision | Partially supports | Supports with the exceptions listed in 302.1 Without Vision, and the additional exceptions documented in the following WCAG sections: 1.4.3 Contrast (Minimum) 1.4.4 Resize Text 2.4.7 Focus Visible |
| 302.3 Without Perception of Color | Supports | The product doesn't have content that would require user color perception. |
| 302.4 Without Hearing | Supports | The product doesn't have audio content that would require user hearing. |
| 302.5 With Limited Hearing | Supports | The product doesn't have audio content that would require user hearing. |
| 302.6 Without Speech | Supports | The product doesn't have audio functionality that would require user speech. |

| Criteria | Conformance level | Remarks and explanations |
|--|----------------------|---|
| 302.7 With Limited Manipulation | Supports | The product is usable with limited manipulation and strength. The product does not include hardware relevant for this criterion. |
| 302.8 With Limited Reach and Strength | Supports | The product is usable with limited reach and strength. The product does not include hardware relevant for this criterion. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially supports | Supports with the exceptions documented in the following WCAG sections: • 2.4.2 Page Titled • 3.2.2 On Input • 3.2.3 Consistent Navigation |

Chapter 4: Hardware

Notes: Not applicable. The product is not a hardware product.

Chapter 5: Software

Notes: Not applicable. The product is a web application and does not have authoring tool functionality.

Chapter 6: <u>Support Documentation and Services</u>

Notes: Not evaluated. Pending evaluation of the shared documentation website and shared support services for Google Cloud products.

| Criteria | Conformance level | Remarks and explanations |
|--|----------------------|--------------------------|
| 601.1 Scope | | |
| <u>602 Support</u> <u>Documentation</u> | | |
| 602.2 Accessibility and Compatibility Features | Supports | |
| 602.3 Electronic Support Documentation | Supports | |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not applicable | |
| 603 Support Services | | |
| 603.2 Information on Accessibility and Compatibility Features | Not applicable | |
| 603.3 Accommodation of Communication Needs | Supports | |

Legal disclaimer

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