

Google Accessibility Conformance Report

International edition, based on VPAT® Version 2.4Rev¹

| | |
|----------------------------------|---|
| Name of product/version: | L4 Load Balancer |
| Report date: | Web application |
| Product description: | 20 January 2023 |
| Contact information: | gcp-accessibility@google.com |
| Evaluation methods used: | <p>The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers.</p> <p>The following applications were used as part of the audit to identify potential accessibility issues:</p> <ul style="list-style-type: none">• Desktop browsers: Chrome (JAWS), Firefox (NVDA), and Safari (VoiceOver)• Assistive technologies: JAWS, NVDA, and VoiceOver• Accessibility testing tools: ARC Toolkit and Colour Contrast Analyser |
| Applicable standards/guidelines: | This report covers the degree of conformance for the following accessibility standards/guidelines: |

¹ “Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI)

- [Web Content Accessibility Guidelines \(WCAG\) 2.0](#) Level A and AA
- [Web Content Accessibility Guidelines \(WCAG\) 2.1](#) Level A and AA
- [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#)
- [EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 \(2019-11\)](#) and [EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 \(2021-03\)](#)

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Terms

The terms used in the conformance level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially supports: Some functionality of the product does not meet the criterion.

Does not support: The majority of product functionality does not meet the criterion.

Not applicable: The criterion is not relevant to the product.

Not evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services
- Revised Section 508: Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

| Criteria | Conformance level | Remarks and explanations |
|---|---------------------------|---|
| <p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) | <p>Partially supports</p> | <p>Supports with the following exception: Status icons in “Backend - Frontend – Review” with meaningful content do not have a text alternative.</p> |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to Audio-only and Video-only (Prerecorded). |

| Criteria | Conformance level | Remarks and explanations |
|---|-----------------------|--|
| <ul style="list-style-type: none"> ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> | <p>Not applicable</p> | <p>The criterion is not relevant to the product. The product does not have a feature relevant to Captions (Prerecorded).</p> |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |

| Criteria | Conformance level | Remarks and explanations |
|---|-----------------------|--|
| <p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) | <p>Not applicable</p> | <p>The criterion is not relevant to the product. The product does not have a feature relevant to Audio Description or Media Alternative (Prerecorded).</p> |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 602.3 (Support Docs) | | |
| <p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) – Informative only ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) – Informative only ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|---|--------------------|---|
| <ul style="list-style-type: none"> ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Open Functionality Software) ● 11.1.4.1 (Closed Software) | Partially supports | <p>Supports with the following exceptions:</p> <ul style="list-style-type: none"> ● When the "Health check" input or the "Backup pool (Optional)" has a value and the "Failover Ratio" is left blank, the control border and label turn red, using color as the only visual means of conveying information. ● When collapsed, the currently selected page in the side navigation is visually indicated by color-alone changing the background and |

| Criteria | Conformance level | Remarks and explanations |
|--|-----------------------|---|
| <ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | <p>foreground colors of the toolbar icon.</p> |
| <p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) | <p>Not applicable</p> | <p>The criterion is not relevant to the product. The product does not have a feature relevant to Audio Control.</p> |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.2 (Web) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only)</p> <p>Also applies to:</p> | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | | |
| <p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.1 (Web) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|---|-----------------------|---|
| <ul style="list-style-type: none"> ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> | <p>Not Applicable</p> | <p>The criterion is not relevant to the product. The product does not have a feature relevant to Pause, Stop,</p> |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) | <p>Supports</p> | |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 602.3 (Support Docs) | | |
| <p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs | | |
| <p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|--|--------------------|---|
| <ul style="list-style-type: none"> ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) | Partially supports | <p>Supports with the following exceptions:</p> <ul style="list-style-type: none"> ● While focus is on the "Name" text field or on any of the three help buttons, pressing UP ARROW or DOWN ARROW unexpectedly causes focus to jump into the tablist below ● The order in which focusable elements receive focus in the Backend - Frontend - Review tablist is not logical. Pressing SHIFT+TAB. Focus moves. |

| Criteria | Conformance level | Remarks and explanations |
|--|--------------------|--|
| <ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) | Partially supports | Supports with the following exceptions: The “Learn More” link in “Backend configuration” and “Backend configuration Health check” does not indicate the purpose of the link. |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|---|
| <ul style="list-style-type: none"> ● 11.2.4.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to Pointer Gestures. |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | | |
| <p><u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|--|--------------------|---|
| <ul style="list-style-type: none"> ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | | |
| <p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) – Informative only | Partially supports | <p>Supports with the following exceptions:</p> <ul style="list-style-type: none"> ● The “Learn more” link in “Backend configuration” and “Backend configuration Health check” has an accessible name that does not include the visible text “Learn more”. ● The accordion toggle button in expanded state has accessible name which does not contain the visible text “New backend” ● A checkbox in “Backend configuration advanced” has an accessible name that does not match or contain the |

| Criteria | Conformance level | Remarks and explanations |
|--|-----------------------|--|
| <ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | | <p>visible text label for the control. Two pieces of text together provide the visual label: "Drop traffic" and "Enable (Drop new connections if no healthy VMs)". However, the accessible name is only the second piece of text: "Enable (Drop new connections if no healthy VMs)".</p> |
| <p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) | <p>Not applicable</p> | <p>The criterion is not relevant to the product. The product does not have a feature relevant to Motion Actuation.</p> |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | | |
| <p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--|
| <ul style="list-style-type: none"> ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) | Supports | <p>Supports with the following exception:</p> <ul style="list-style-type: none"> ● When the user changes the value of the "Region" or "Network" control, focus jumps away unexpectedly, landing on an accordion disclosure trigger in the Backend Configuration tab panel |

| Criteria | Conformance level | Remarks and explanations |
|--|--------------------|---|
| <ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) | Partially supports | <p>Supports with the following exception:</p> <ul style="list-style-type: none"> ● The automatically detected input error when the "Health check" input or the "Backup pool (Optional)" has a value and the "Failover Ratio" is left blank is not identified and described in text to users. |

| Criteria | Conformance level | Remarks and explanations |
|--|--------------------|---|
| <ul style="list-style-type: none"> ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) | Partially supports | Supports with the following exception: Additional instructions on how the user can navigate to the help button once the focus lands in the data cell is not provided in the "Load Balancer detail grid. |

| Criteria | Conformance level | Remarks and explanations |
|--|--------------------|--|
| <ul style="list-style-type: none"> ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.1 (Web) | Partially supports | Supports with the following exception: In the “Backend configuration” when two or more accordion panels are present, they contain elements with duplicate ID values. |

| Criteria | Conformance level | Remarks and explanations |
|--|--------------------|---|
| <ul style="list-style-type: none"> ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>4.1.2 Name, Role, Value</u> (Level A)</p> <p>Also applies to:</p> | Partially supports | Supports with the following exceptions: |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|---|
| <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | <ul style="list-style-type: none"> ● Status icons in “Backend - Frontend – Review” are intentionally hidden from screen reader users. ● The “Backend - Frontend – Review” tablist control does not have an accessible name. ● The modal dialog that appears in the “Backend configuration Instance group” have label and description announcements that are confusing. <p>The required "Subnetwork" form controls do not communicate they are required visually or programmatically.</p> |

Table 2: Success Criteria, Level AA

| Criteria | Conformance level | Remarks and explanations |
|---|-----------------------|---|
| <p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) | <p>Not applicable</p> | <p>The criterion is not relevant to the product. The product does not have a feature relevant to Captions (Live).</p> |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to Audio Description (Prerecorded). |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p>1.3.4 Orientation (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|---|
| <ul style="list-style-type: none"> ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | | |
| <p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to Identify Input Purpose. |

| Criteria | Conformance level | Remarks and explanations |
|--|--------------------|---|
| Revised Section 508 – Does not apply | | |
| <p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) | Partially supports | <p>Supports with the following exceptions:</p> <ul style="list-style-type: none"> ● "Cancel" and "Done" buttons in "Backend Configuration" when hovered. ● SELECT EXISTING INSTANCE GROUPS" and "SELECT EXISTING INSTANCES" buttons in "Target Pool – Configuration" when hovered |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>1.4.10 Reflow</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | | |
| <p><u>1.4.11 Non-text Contrast</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | | |
| <p><u>1.4.12 Text Spacing</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| Revised Section 508 – Does not apply | | |
| <p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software | <p>Supports</p> | |

| Criteria | Conformance level | Remarks and explanations |
|---|--------------------|---|
| <ul style="list-style-type: none"> ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs | | |
| <p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) | Partially supports | <p>Supports with the following exceptions:</p> <ul style="list-style-type: none"> ● All the dialogs that open when the "Help" button is clicked, have a generic name "Help tooltip" and hence are not sufficiently descriptive. ● The "Help popup" generic label for the "Health check" help disclosure button and the "Logout" help disclosure button do not sufficiently describe the functionality of the interactive. ● In the “Backend Configuration – Advanced” the group name "Expanded group contents" does not sufficiently describe a group of form controls. ● The name "Instance group Network and Region for load balancer are not selected”, the text without proper punctuations makes the |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | <p>purpose of the control unclear.</p> |
| <p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) | <p>Supports</p> | |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to Language of Parts. |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.3 (Web) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not | | |

| Criteria | Conformance level | Remarks and explanations |
|---|-------------------|--------------------------|
| <p style="text-align: center;">apply to non-web docs</p> | | |
| <p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Supports</p> | |

| Criteria | Conformance level | Remarks and explanations |
|--|--------------------|---|
| <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs | | |
| <p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) | Partially supports | <p>Supports with the following exceptions:</p> <ul style="list-style-type: none"> ● When the "Name" or the "Network" input controls are left blank the error is identified and displayed in text, but that error message did not provide a suggested value or pattern. ● When an erroneous value is entered in the "IP Address" input control the error is identified and displayed in text, but that error message did not provide a suggested value or pattern. |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to Error Prevention (Legal, Financial, Data). |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) | Supports | |

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | | |

Table 3: Success Criteria, Level AAA

Notes: Not evaluated

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Chapter 3: Functional Performance Criteria (FPC)

| Criteria | Conformance level | Remarks and explanations |
|-----------------------------------|--------------------|---|
| 302.1 Without Vision | Partially supports | Detailed information can be found in WCAG 2.0: <ul style="list-style-type: none">● 1.1.1 Non-Text Content● 2.4.3 Focus Order● 2.4.4 Link Purpose (In Context)● 3.3.1 Error Identification● 3.2.2 On Input● 4.1.2 Name, Role, Value |
| 302.2 With Limited Vision | Partially supports | Detailed information can be found in WCAG 2.0: <ul style="list-style-type: none">● 1.1.1 Non-Text Content● 1.4.1 Use of Color● 1.4.3 Contrast (Minimum)● 2.4.3 Focus Order● 2.4.4 Link Purpose (In Context)● 3.2.2 On Input● 3.3.1 Error Identification● 4.1.2 Name, Role, Value |
| 302.3 Without Perception of Color | Partially supports | Detailed information can be found in WCAG 2.0: 1.4.1 Use of color |
| 302.4 Without Hearing | Supports | The product does not have audio content that would require user hearing. |

| Criteria | Conformance level | Remarks and explanations |
|--|--------------------|---|
| 302.5 With Limited Hearing | Supports | The product does not have audio content that would require user hearing. |
| 302.6 Without Speech | Supports | The product does not have functionality that would require user speech. |
| 302.7 With Limited Manipulation | Partially supports | <p>Detailed information can be found in WCAG 2.0:</p> <ul style="list-style-type: none"> ● 2.4.3 Focus order ● 3.2.2 On Input |
| 302.8 With Limited Reach and Strength | Supports | The product is usable with limited reach and strength. The product does not include hardware relevant for this criterion. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially supports | <p>Detailed information can be found in WCAG 2.0:</p> <ul style="list-style-type: none"> ● 2.4.6 Headings and Labels ● 3.3.1 Error identification ● 3.3.2 Labels or Instructions |

Chapter 4: Hardware

Notes: Not applicable. The product is not a hardware product.

Chapter 5: Software

Notes: Not applicable. The product is a web application and does not have authoring tool functionality.

Chapter 6: Support Documentation and Services

| Criteria | Conformance level | Remarks and explanations |
|--|-------------------|--------------------------|
| 601.1 Scope | | |
| <u>602 Support Documentation</u> | | |
| 602.2 Accessibility and Compatibility Features | Supports | |
| 602.3 Electronic Support Documentation | Supports | • |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not applicable | |
| <u>603 Support Services</u> | | |
| 603.2 Information on Accessibility and Compatibility Features | Not applicable | |
| 603.3 Accommodation of Communication Needs | Supports | |

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Chapter 4: Functional Performance Statements (FPS)

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|---|
| 4.2.1 Usage without vision | Partially supports | Detailed information can be found in WCAG 2.1: <ul style="list-style-type: none">● 1.1.1 Non-Text Content● 2.4.3 Focus Order● 2.4.4 Link Purpose (In Context)● 3.3.1 Error Identification● 3.2.2 On Input● 4.1.2 Name, Role, Value |
| 4.2.2 Usage with limited vision | Partially supports | Detailed information can be found in WCAG 2.1: <ul style="list-style-type: none">● 1.1.1 Non-Text Content● 1.4.1 Use of Color● 1.4.3 Contrast (Minimum)● 2.4.3 Focus Order● 2.4.4 Link Purpose (In Context)● 3.3.1 Error Identification● 3.2.2 On Input● 4.1.2 Name, Role, Value |
| 4.2.3 Usage without perception of colour | Partially supports | Detailed information can be found in WCAG 2.1: 1.4.1 Use of color |
| 4.2.4 Usage without hearing | Supports | The product does not have audio content that would require user hearing. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| 4.2.5 Usage with limited hearing | Supports | The product does not have audio content that would require user hearing. |
| 4.2.6 Usage without vocal capability | Supports | The product does not have functionality that would require user speech. |
| 4.2.7 Usage with limited manipulation or strength | Partially supports | <p>Detailed information can be found in WCAG 2.1:</p> <ul style="list-style-type: none"> ● 2.4.3 Focus order ● 2.5.3 Label in Name ● 3.2.2 On Input |
| 4.2.8 Usage with limited reach | Supports | The product is usable with limited reach. The product does not include hardware relevant for this criterion. |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | The product does not have flashing content. |
| 4.2.10 Usage with limited cognition | Partially supports | <p>Detailed information can be found in WCAG 2.0:</p> <ul style="list-style-type: none"> ● 2.4.6 Headings and Labels ● 3.3.1 Error identification ● 3.3.2 Labels or Instructions |

| Criteria | Conformance Level | Remarks and Explanations |
|----------------|-------------------|---|
| 4.2.11 Privacy | Supports | The product maintains equivalent privacy for users of accessibility features. |

Chapter 5: Generic Requirements

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|--|
| 5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 5.1.2 General | Heading cell – no response required | Heading cell – no response required |
| 5.1.2.1 Closed functionality | See 5.2 through 13 | See information in 5.2 through 13 |
| 5.1.2.2 Assistive technology | See 5.1.3 through 5.1.6 | See information in 5.1.3 through 5.1.6 |
| 5.1.3 Non-visual access | Heading cell – no response required | Heading cell – no response required |
| 5.1.3.1 General | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.2 Auditory output delivery including speech | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 5.1.3.3 Auditory output correlation | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.4 Speech output user control | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.5 Speech output automatic interruption | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.6 Speech output for non-text content | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.7 Speech output for video information | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.8 Masked entry | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 5.1.3.9 Private access to personal data | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.10 Non-interfering audio output | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.11 Private listening | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.12 Speaker volume | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.13 Volume reset | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.14 Spoken languages | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|--|
| 5.1.3.15 Non-visual error identification | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.4 Functionality closed to text enlargement | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from enlarging text. |
| 5.1.5 Visual output for auditory information | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.1.5 Visual output for auditory information. |
| 5.1.6 Operation without keyboard interface | Heading cell – no response required | Heading cell – no response required |
| 5.1.6.1 Closed functionality | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface. |
| 5.1.6.2 Input focus | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|--|
| 5.2 Activation of accessibility features | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.2 Activation of accessibility features. |
| 5.3 Biometrics | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.3 Biometrics. |
| 5.4 Preservation of accessibility information during conversion | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.4 Preservation of accessibility information during conversion. |
| 5.5 Operable parts | Heading cell – no response required | Heading cell – no response required |
| 5.5.1 Means of operation | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation. |
| 5.5.2 Operable parts discernibility | Supports | On-screen controls, such as buttons, are distinguishable without user vision. |
| 5.6 Locking or toggle controls | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|----------------------------------|-------------------|--|
| 5.6.1 Tactile or auditory status | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.1 Tactile or auditory status. |
| 5.6.2 Visual status | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.2 Visual status. |
| 5.7 Key repeat | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.7 Key repeat. |
| 5.8 Double-strike key acceptance | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.8 Double-strike key acceptance. |
| 5.9 Simultaneous user actions | Supports | The product does not require simultaneous user actions. The product is compatible with system settings for sequential key presses, such as Sticky Keys. |

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not applicable. The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.

Chapter 7: ICT with Video Capabilities

Notes: Not applicable. The product does not display, transmit, convert, or record video.

Chapter 8: Hardware

Notes: Not applicable. The product is not a hardware product.

Chapter 9: Web

See the WCAG 2.x Report section.

Chapter 10: Non-Web Documents

Notes: Not applicable. The product does not include non-web documents.

Chapter 11: Software

Notes: Not applicable. The product is a web application and does not have authoring tool functionality.

Chapter 12: Documentation and Support Services

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 12.1 Product documentation | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features | Supports | |
| 12.1.2 Accessible documentation | Not applicable | |
| 12.2 Support Services | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | Not applicable | |
| 12.2.3 Effective communication | Supports | |
| 12.2.4 Accessible documentation | Not applicable | |

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not applicable. The product does not provide relay or emergency service access.

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