Google Accessibility Conformance Report

International edition, based on VPAT® Version 2.4Rev¹

Name of product/version:	Speech-to-Text
Report date:	23 June 2023
Product description:	Web application
Contact information:	gcp-accessibility@google.com
Evaluation methods used:	 The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers. The following applications were used as part of the audit to identify potential accessibility issues: Desktop browsers: Chrome (NVDA) Assistive technologies: NVDA Accessibility testing tools: Deque DevTools Pro, Deque Auditor, Color Contrast Analyser
Applicable standards/guidelines:	 This report covers the degree of conformance for the following accessibility standards/guidelines: Web Content Accessibility Guidelines (WCAG) 2.0 Level A and AA Web Content Accessibility Guidelines (WCAG) 2.1 Level A and AA Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) and EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)

¹ "Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

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Terms

The terms used in the conformance level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially supports: Some functionality of the product does not meet the criterion.

Does not support: The majority of product functionality does not meet the criterion.

Not applicable: The criterion is not relevant to the product.

Not evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1–10.4 of Chapter 10 Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

Criteria	Conformance level	Remarks and explanations
 1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Partially Supports	 The non-text content has text alternatives or has a text alternate that serve equivalent purpose across the pages tested. However, there are exceptions. Icons are used instead of numbers and they miss text alternatives on the 'STT – Overview – View the Homepage for STT' page. A text alternative does not serve the same purpose as the image on the 'Recognizers', 'Create New Transcription - Audio Configuration (Step 1) ', 'Create New Transcription options (Step 2) ', 'Create New Transcription options (Step 3) ', 'Create a custom class ', and

Table 1: Success Criteria, Level A

Criteria	Conformance level	Remarks and explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		'STT – Overview – View the Homepage for STT' page.
 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) So1 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	There is no prerecorded video or prerecorded audio only, on the tested pages.
1.2.2 Captions (Prerecorded)(Level A)Also applies to:	Partially Supports	Video on the tested pages supports captions and visual text. However, there are exceptions:

Criteria	Conformance level	Remarks and explanations
EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		 Some captions are inadequately descriptive on the 'STT – Overview – View the Homepage for STT' page.
 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 	Not Applicable	There is no prerecorded video in the tested pages, therefore no audio description.

Criteria	Conformance level	Remarks and explanations
 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) – Informative only 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	 Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. However, there are exceptions: A role is used incorrectly on three images on the 'STT – Overview – View the Homepage for STT' page. A heading level is out of order on the 'STT – Overview – View the Homepage for STT' page. A visual heading is not marked as a heading in the code on the 'STT – Overview – View the Homepage for STT', 'Phrase Sets' and 'Custom Classes' pages. A visual list is not marked up as a list on the 'STT –

Criteria	Conformance level	Remarks and explanations
		Overview – View the Homepage for STT' page.
 1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) – Informative only 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Content is presented in a meaningful way that can be programmatically determined across the user pages tested.
1.3.3 Sensory Characteristics(Level A)Also applies to:EN 301 549 Criteria• 9.1.3.3 (Web)• 10.1.3.3 (Non-webdocument)	Supports	Content does not rely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound for understanding and operating content.

Criteria	Conformance level	Remarks and explanations
 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.4.1 Use of Color (Level A)Also applies to:EN 301 549 Criteria9.1.4.1 (Web)10.1.4.1 (Non-web document)11.1.4.1 (Non-web document)11.1.4.1 (Open Functionality Software)11.1.4.1 (Closed Software)11.8.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs)Revised Section 508 501 (Web)(Software)	Supports	Use of alternates to color is widely supported across the pages tested.

Criteria	Conformance level	Remarks and explanations
 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	There is no prerecorded audio in the tested pages, therefore no need for audio controls.
 2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 	Partially Supports	 Keyboard navigation is well supported on the app. However, there is one exception: A link is missing a value on the 'STT – Overview – View the Homepage for STT' page.

Criteria	Conformance level	Remarks and explanations
 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 	Supports	There are no keyboard traps on the pages tested.

Criteria	Conformance level	Remarks and explanations
 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Keyboard shortcuts are supported across the pages tested.
 2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 	Supports	Timing and time limit adjustment is well-supported across the site.

Criteria	Conformance level	Remarks and explanations
 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 	Supports	Moving, blinking, scrolling, or auto-updating information is well supported on the pages tested.

Criteria	Conformance level	Remarks and explanations
602.3 (Support Docs)		
 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	There is no flashing content across the pages tested.
 2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality 	Supports	Bypass blocks are supported across the pages tested.

Criteria	Conformance level	Remarks and explanations
Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
 2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 	Supports	Pages have valid titles across the pages tested.

Criteria	Conformance level	Remarks and explanations
 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Focusable components receive focus in an order that preserves meaning and operability across the pages tested.
2.4.4 Link Purpose (In Context) (Level A)	Supports	The purpose of each link can be determined from the link text alone or

Criteria	Conformance level	Remarks and explanations
Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		from the link text together with its programmatically determined link context across the pages tested.
 2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 	Supports	There are no pointer gestures across the pages tested.

Criteria	Conformance level	Remarks and explanations
 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Pointer cancellation is supported across the pages tested.
 2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 	Partially Supports	 Label in Name is well-supported across the pages tested. However, there are some exceptions: An accessible name is missing on the movie player on the 'STT – Overview – View the Homepage for STT' page.

Criteria	Conformance level	Remarks and explanations
 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) – Informative only 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		 An accessible name does not contain all of the visible label on the 'STT – Overview – View the Homepage for STT', ' Custom Classes', 'Create New Transcription - Audio Configuration (Step 1)', 'Transcriptions' and 'Phrase Sets', page.
 2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Not Applicable	There is no functionality that is operated by device motion across the pages tested.

Criteria	Conformance level	Remarks and explanations
 3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Default human language of pages is supported across the pages tested.
 3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 	Supports	No user interface components initiate changes of context across the pages tested.

Criteria	Conformance level	Remarks and explanations
 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Nothing causes a change of context without advising the user beforehand across the pages tested.

Criteria	Conformance level	Remarks and explanations
 3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Input errors are detected and described across the pages tested.
 3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 	Partially Supports	 Labels or instructions on content are provided when required across the pages tested. However, there is one exception: A visible label is missing from a slider on the 'Create New Transcription - Transcription options (Step 2)' page.

Criteria	Conformance level	Remarks and explanations
 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) So1 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	 Most Content is implemented with proper markup on the pages tested. However, there are exceptions: Several controls are nested on the 'Select folder dialog' page. A role lacks a direct child on the 'Create New Transcription – Transcription options' and 'Create a custom class' pages.

Criteria	Conformance level	Remarks and explanations
 4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) So1 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	 The interface components have valid name, role and value (when necessary). However, there are exceptions: Some elements use incorrect roles on the 'Phrase Sets', 'Recognizers', 'STT – Overview – View the Homepage for STT', 'Transcriptions' and 'Custom Classes' pages. An element has the wrong accessible name on the 'STT – Overview – View the Homepage for STT' page.

Table 2: Success Criteria, Level AA

Criteria	Conformance level	Remarks and explanations
 1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	There were no captions or synchronized media across the pages tested.
 1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 	Not Applicable	There was no prerecorded video content across the pages tested.

Criteria	Conformance level	Remarks and explanations
 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Supports	Content view is not restricted across the pages tested.

Criteria	Conformance level	Remarks and explanations
 1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Supports	The purpose of each input field collecting information can be programmatically determined across the pages tested.
 1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Partially Supports	 Most visual presentation of text and images meets or exceeds contrast ratios across the pages tested. However, there are exceptions: Text over an image lacks sufficient color contrast for some elements in the 'STT – Overview – View the Homepage for STT' page. Text lacks sufficient color contrast for some elements in the 'STT – Overview – View the Homepage for STT' page.

Criteria	Conformance level	Remarks and explanations
 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	Most text can be resized without assistive technology up to 200 percent without loss of content or functionality throughout the pages tested. However, there are exceptions: • Some content is lost on the 'Create New Transcription - Audio Configuration (Step 1)' , 'Create New Transcription - Transcription options (Step 2)' and 'Create New Transcription - Model adaptation (Step 3)' pages.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria	Supports	Images of text are not used incorrectly across the pages tested. However, there is one exception:

Criteria	Conformance level	Remarks and explanations
 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		 An image of text is used instead of the text on the 'STT – Overview – View the Homepage for STT' page.
 1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Supports	Reflow is generally well-supported across the page tested. However, there are exceptions: • Some content overlaps other content on the 'Phrase Sets', 'Custom Classes', 'Create New Transcription - Audio Configuration (Step 1)', 'Create New Transcription - Transcription options (Step 2)' and 'Create New Transcription - Model adaptation (Step 3)' pages.

Criteria	Conformance level	Remarks and explanations
 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		 Some content does not reflow to fit 320px width equivalent on the 'Create a custom class', 'Create a new workspace dialog' and 'Select folder dialog' pages.
1.4.11 Non-text Contrast(Level AA 2.1 only)Also applies to:EN 301 549 Criteria• 9.1.4.11 (Web)• 10.1.4.11 (Non-web document)• 11.1.4.11 (Open Functionality Software)• 11.1.4.11 (Closed Software)• 11.8.2 (Authoring Tool)• 12.1.2 (Product Docs)• 12.2.4 (Support Docs)Revised Section 508 – Does not apply	Partially Supports	Most non-text contrast of elements and graphical objects are supported across several elements in the pages tested. However, some exceptions exist: • Some active controls lack a 3 to 1 contrast ratio on the 'STT – Overview – View the Homepage for STT', and 'Select folder' page.
1.4.12 Text Spacing(Level AA2.1 only)Also applies to:EN 301 549 Criteria• 9.1.4.12 (Web)• 10.1.4.12 (Non-webdocument)	Supports	Text spacing is widely supported across the pages tested.

Criteria	Conformance level	Remarks and explanations
 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	 Most content on hover or focus is dismissible and hoverable across the pages tested. A piece of additional content is not dismissible on the 'STT – Overview – View the Homepage for STT' page. A piece of hover content has no way to keep it from disappearing on hover on the 'STT – Overview – View the Homepage for STT' page.
2.4.5 Multiple Ways (Level AA) Also applies to:	Supports	There are multiple ways to locate pages across the pages tested.

Criteria	Conformance level	Remarks and explanations
EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document)	Partially Supports	 Most headings and labels are descriptive across the pages tested. However, there are exceptions: Buttons have the same name but different actions on 'Create a recognizer' and

Criteria	Conformance level	Remarks and explanations
 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		'Create a custom class' pages.
 2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 	Supports	Focus is visible and well-supported across the pages tested.

Criteria	Conformance level	Remarks and explanations
 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Soft Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The human language of each passage or phrase in the content can be programmatically determined across the pages tested.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web)	Supports	Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order across the pages tested.

Criteria	Conformance level	Remarks and explanations
 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		
 3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality 	Supports	Components that have the same functionality within a set of Web pages are identified consistently across the pages tested.

Criteria	Conformance level	Remarks and explanations
Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
 3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 	Supports	Error suggestion is implemented across the pages tested.

Criteria	Conformance level	Remarks and explanations
 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	There were no legal commitments or financial transactions across the pages tested.

Criteria	Conformance level	Remarks and explanations
 4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Partially Supports	Status messages announcements are generally well supported across the pages tested. However, there are exceptions: • A status message is not automatically announced on the 'Create New Transcription – Audio Configuration (Step 1)', 'Create a custom class' and 'Create a recognizer' pages.

Table 3: Success Criteria, Level AAA

Notes: Not evaluated

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Chapter 3: <u>Functional Performance Criteria</u> (FPC)

Criteria	Conformance level	Remarks and explanations
302.1 Without Vision	Web: Partially Supports	Most functions of the product are usable without vision. Exceptions are noted in: • 1.1.1 Non-text content • 1.3.1 Info and Relationships • 2.1.1 Keyboard • 2.4.6 Headings and Labels • 4.1.1 Parsing • 4.1.2 Name, role, value
302.2 With Limited Vision	Web: Partially Supports	 Web: Most functions of the product are usable with limited vision. Exceptions are noted in: 1.1.1 Non-text content 1.3.1 Info and Relationships 1.4.3 Contrast (minimum) 1.4.4 Resize text 1.4.5 Images of text 2.1.1 Keyboard 2.4.6 Headings and Labels 3.3.2 Labels or Instructions 4.1.1 Parsing 4.1.2 Name, role, value
302.3 Without Perception of Color	Web: Supports	Web: The functions of the product are usable without perception of color.

Criteria	Conformance level	Remarks and explanations
302.4 Without Hearing	Web: Partially Supports	Web: Most functions of the product are usable without hearing.
		Exceptions are noted in: • 1.2.2 Captions (prerecorded)
302.5 With Limited Hearing	Web: Partially Supports	Web: Most functions of the product are usable without hearing.
		Exceptions are noted in:1.2.2 Captions (prerecorded)
302.6 Without Speech	Web: Supports (Not Applicable)	Web: The product does not require the use of speech.
302.7 With Limited Manipulation	Web: Partially Supports	Web: Users with limited manipulation who use speech recognition or switch control software will not have difficulty navigating to most of the controls.
		 Exceptions are noted in: 2.1.1 Keyboard 2.4.6 Headings and Labels 4.1.1 Parsing 4.1.2 Name, role, value
302.8 With Limited Reach and Strength	Web: Supports (Not Applicable)	Web: The product does not provide a manual mode of operation.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Partially Supports	Web: The product is functional for users with limited language, cognitive, and learning abilities. Users with cognitive disabilities have varying needs for features that allow them to adapt content and work

Criteria	Conformance level	Remarks and explanations
		 with assistive technology. The product provides labelling for most controls. Exceptions are noted in: 1.1.1 Non-text content 1.2.2 Captions (prerecorded) 1.3.1 Info and Relationships 1.4.5 Images of text 2.1.1 Keyboard 2.2.1 Timing Adjustable 2.4.6 Headings and Labels 3.3.2 Labels or Instructions 4.1.1 Parsing 4.1.2 Name, role, value

Chapter 4: <u>Hardware</u>

Notes: Not applicable. The product is not a hardware product.

Chapter 5: Software

Notes: Not applicable. The product is a web application and does not have authoring tool functionality.

Chapter 6: <u>Support Documentation and Services</u>

Notes: Not evaluated. Pending evaluation of the shared documentation website and shared support services for Google products.

Criteria	Conformance level	Remarks and explanations
601.1 Scope		
<u>602 Support</u> <u>Documentation</u>		
602.2 Accessibility and Compatibility Features	Supports	The speech to text tool has accessibility features which are accessible and well-explained.
602.3 Electronic Support Documentation	Not applicable	
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Not applicable	

Criteria	Conformance level	Remarks and explanations
603.3 Accommodation of Communication Needs	Supports	

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Criteria Conformance Remarks and Explanations Level 4.2.1 Usage without Web: Partially Most functions of the product are usable vision Supports without vision. Exceptions are noted in: 1.1.1 Non-text content • • 1.3.1 Info and Relationships • 2.1.1 Keyboard • 2.4.6 Headings and Labels • 4.1.1 Parsing • 4.1.2 Name, role, value • 4.1.3 Status Messages 4.2.2 Usage with limited Web: Partially Web: Most functions of the product are vision Supports usable with limited vision. Exceptions are noted in: 1.1.1 Non-text content • 1.3.1 Info and Relationships • 1.4.3 Contrast (minimum) • 1.4.4 Resize text 1.4.5 Images of text • 1.4.10 Reflow 1.4.11 Non-text contrast 1.4.13 Content on Hover or Focus 2.1.1 Keyboard • • 2.4.6 Headings and Labels • 3.3.2 Labels or Instructions • 4.1.1 Parsing • 4.1.2 Name, role, value • 4.1.3 Status Messages

Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.3 Usage without perception of colour	Web: Supports	Web: The functions of the product are usable without perception of color.
4.2.4 Usage without hearing	Web: Supports (Not Applicable)	 Web: Most functions of the product are usable without hearing. Exceptions are noted in: 1.2.2 Captions (prerecorded) 4.1.3 Status Messages
4.2.5 Usage with limited hearing	Web: Supports (Not Applicable)	 Web: Most functions of the product are usable without hearing. Exceptions are noted in: 1.2.2 Captions (prerecorded) 4.1.3 Status Messages
4.2.6 Usage without vocal capability	Web: Supports (Not Applicable)	Web: The product does not require the use of speech.
4.2.7 Usage with limited manipulation or strength	Web: Partially Supports	 Web: Users with limited manipulation who use speech recognition or switch control software will not have difficulty navigating to most of the controls. Exceptions are noted in: 2.1.1 Keyboard 2.4.6 Headings and Labels 2.5.3 Label in Name 4.1.1 Parsing 4.1.2 Name, role, value 4.1.3 Status Messages

Criteria	Conformance Level	Remarks and Explanations
4.2.8 Usage with limited reach	Not Applicable	Web: The product does not provide a manual mode of operation.
4.2.9 Minimize photosensitive seizure triggers	Web: Supports	 Web: The product is functional for users with limited language, cognitive, and learning abilities. Users with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. The product provides labelling for most controls. Exceptions are noted in: 1.1.1 Non-text content 1.2.2 Captions (prerecorded) 1.3.1 Info and Relationships 1.4.5 Images of text 2.1.1 Keyboard 2.2.1 Timing Adjustable 2.4.6 Headings and Labels 3.3.2 Labels or Instructions 4.1.1 Parsing 4.1.2 Name, role, value 4.1.3 Status Messages
4.2.10 Usage with limited cognition	Web: Partially Supports	 Web: Users with limited manipulation who use speech recognition or switch control software will not have difficulty navigating to most of the controls. Exceptions are noted in: 1.4.13 Content on Hover or Focus 2.1.1 Keyboard 2.4.6 Headings and Labels

Criteria	Conformance Level	Remarks and Explanations
		 4.1.1 Parsing 4.1.2 Name, role, value 4.1.3 Status Messages
4.2.11 Privacy	Web: Supports	The Google Speech to Text webpage does not provide any privacy features.

Chapter 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.2 Auditory output delivery including speech	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.3 Auditory output correlation	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.4 Speech output user control	Not applicable	The product does not contain functionality limited by characteristics that prevent a

Criteria	Conformance Level	Remarks and Explanations
		user from attaching, installing, or using assistive technology.
5.1.3.5 Speech output automatic interruption	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.6 Speech output for non-text content	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.7 Speech output for video information	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.8 Masked entry	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.9 Private access to personal data	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.10 Non-interfering audio output	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.11 Private listening	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.12 Speaker volume	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.13 Volume reset	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.14 Spoken languages	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.15 Non-visual error identification	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.4 Functionality closed to text enlargement	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from enlarging text.
5.1.5 Visual output for auditory information	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.1.5 Visual output for auditory information.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.1.6.1 Closed functionality	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.
5.1.6.2 Input focus	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.
5.2 Activation of accessibility features	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.2 Activation of accessibility features.
5.3 Biometrics	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.3 Biometrics.
5.4 Preservation of accessibility information during conversion	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.4 Preservation of accessibility information during conversion.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.
5.5.2 Operable parts discernibility	Supports	On-screen controls, such as buttons, are distinguishable without user vision.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.6.1 Tactile or auditory status	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.1 Tactile or auditory status.
5.6.2 Visual status	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.2 Visual status.
5.7 Key repeat	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.7 Key repeat.
5.8 Double-strike key acceptance	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.8 Double-strike key acceptance.
5.9 Simultaneous user actions	Supports	The product does not require simultaneous user actions. The product is compatible with system settings for sequential key presses, such as Sticky Keys.

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not applicable. The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.

Chapter 7: ICT with Video Capabilities

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	
7.1.2 Captioning synchronization	Not Applicable	
7.1.3 Preservation of captioning	Not Applicable	
7.2.1 Audio description playback	Does Not Support	The multimedia player cannot play an audio description.
7.2.2 Audio description synchronization	Does Not Support	The multimedia player cannot play an audio description.
7.2.3 Preservation of audio description	Does Not Support	The multimedia player cannot play an audio description.
7.3 User controls for captions and audio description	Not Applicable	

Chapter 8: <u>Hardware</u>

Notes: Not applicable. The product is not a hardware product.

Chapter 9: Web

See the WCAG 2.x Report section.

Chapter 10: Non-Web Documents

Notes: Not applicable. The product does not include non-web documents.

Chapter 11: Software

Notes: Not applicable. The product is a web application and does not have authoring tool functionality.

Chapter 12: Documentation and Support Services

Notes: Not evaluated. Pending evaluation of the shared documentation website and shared support services for Google Speech to Text products.

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	Support documentation for this product exists, but is verified in another Accessibility Conformance Report.
12.1.2 Accessible documentation	Not applicable	Support documentation for this product exists, but is verified in another Accessibility Conformance Report.
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not applicable	
12.2.3 Effective communication	Supports	
12.2.4 Accessible documentation	Not applicable	

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not applicable. The product does not provide relay or emergency service access.

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